



SAILOR

FY2019

FIRST QUARTER REPORT

JULY - SEPTEMBER 2018

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

SAILOR Information Resource Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
SAILOR Web Site Page Views [†]	35,423				35,423	157,522	36,300	43,237	40,356	37,629
SAILOR Home Page Views [‡]	4,109				4,109	18,719	3,981	4,962	4,634	5,142
SAILOR Visitors	17,336				17,336	76,915	18,007	20,905	19,215	18,788
WSHS Page Views	115,922				115,922	568,198	117,114	131,170	142,581	177,333
Cruise Account New	8				8	78	20	18	10	30
Cruise Account Renewal (by staff)	8				8	42	4	11	10	17
Cruise Account Renewal (by user)	14				14	82	12	23	14	33
Cruise Account Population	86				86	101	87	92	103	120
V.I.P. Account Production	0				0	0				
V.I.P. Account Population	672				672	672	672	672	672	672

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Searches by Database										
Books	2,868				2,868	15,063	3,008	5,523	4,612	1,920
U.S. Census	66,202				66,202	440,036	60,107	92,169	146,549	141,211
City Directories	6,590				6,590	42,096	5,556	7,882	15,310	13,348
Family History	0					0				
Freedman's Bank	123				123	1,118	147	277	391	303
Social Security Death Index	14				14	20	13	4	3	
Cemeteries	1,558				1,558	6,898	834	1,325	2,167	2,572
Immigration Records	125				125	461	87	152	123	99
Maps & Photos	125				125	1,102	324	313	267	198
Military Records	2				2	35	4	19	6	6
Periodicals	0					0				
Public Records	497				497	3,824	894	756	1,089	1,085
Revolutionary War	591				591	6,860	613	1,809	2,485	1,953
U.S. Congress Actions	19				19	92	38	28	5	21
Vital Records	1,243				1,243	7,028	1,429	1,580	2,426	1,593
Totals	79,957				79,957	524,633	73,054	111,837	175,433	164,309

Citation Abstracts by Database

Books	8,151				8,151	38,211	7,471	12,872	12,129	5,739
U.S. Census	51,517				51,517	353,085	40,044	75,749	120,387	116,905
	8,722				8,722	50,994	8,842	13,981	15,025	13,146
Family History	0					10		10		
Freedman's Bank	129				129	940	185	178	304	273
Social Security Death Index	5				5	23	1	18	3	1
Cemeteries	364				364	3,675	261	401	1,329	1,684
Immigration Records	280				280	1,588	169	916	340	163
Maps & Photos	82				82	1,064	240	250	329	245
Military Records	191				191	1,323	165	776	232	150
Periodicals	0					0				
Public Records	111				111	1,975	157	204	794	820
Revolutionary War	4,253				4,253	24,527	2,982	10,067	6,995	4,483
U.S. Congress Actions	2				2	64	30	15		19
Vital Records	405				405	4,942	555	1,528	1,702	1,157
Totals	74,212				74,212	482,421	61,102	116,965	159,569	144,785

Documents by Delivery Method

Download : Pdf	0					0				
On-Line Display : Citation	0					0				
On-Line Display : Citation Image	74,212				74,212	482,421	61,102	116,965	159,569	144,785
Totals	74,212				74,212	482,421	61,102	116,965	159,569	144,785

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Sessions (Users)										
American Heritage Children's Dictionary	52,551				52,551	237,031	51,141	60,484	50,865	74,541
Automobile Repair Reference Center	1,156				1,156	8,068	2,142	2,357	723	2,846
Business Source Premier	207,716				207,716	933,930	223,642	240,257	207,660	262,371
eBook Collection (EBSCOhost)	4,392				4,392	28,613	7,898	7,823	10,335	2,557
ERIC	4,353				4,353	29,142	7,343	8,477	10,268	3,054
Funk & Wagnalls New World Encyclopedia	59,172				59,172	277,436	63,374	72,661	62,445	78,956
History Reference Center	273,098				273,098	1,254,829	292,243	339,353	300,353	322,880
Hobbies & Crafts Reference Center	2,900				2,900	14,824	4,686	3,306	4,869	1,963
Home Improvement Reference Center	2,657				2,657	14,100	4,589	3,226	4,575	1,710
MAS Ultra - School Edition	56,900				56,900	281,872	58,927	71,968	69,557	81,420
MasterFILE Premier	266,479				266,479	1,206,207	285,396	315,091	277,007	328,713
Middle Search Plus	57,081				57,081	291,123	62,026	75,913	71,478	81,706
Primary Search	6,602				6,602	70,704	13,435	17,189	16,229	23,851
Professional Development Collection	4,199				4,199	26,498	6,930	7,656	9,136	2,776
Regional Business News	207,263				207,263	930,749	222,894	238,808	206,633	262,414
Science Reference Center	265,276				265,276	1,207,853	283,577	318,173	282,860	323,243
Small Engine Repair Reference Center	2,516				2,516	13,166	4,421	2,866	4,311	1,568
Teacher Reference Center	207,404				207,404	931,660	223,251	240,156	207,272	260,981
Topic Overviews K-5	1,861				1,861	17,581	5,110	6,382	5,109	980
Totals	1,683,576				1,683,576	7,775,386	1,823,025	2,032,146	1,801,685	2,118,530
Downloads (Retrievals)										
American Heritage Children's Dictionary					4,411	34,629	8,171	9,918	4,023	12,517
Automobile Repair Reference Center	4,411				4,411	34,629	8,171	9,918	4,023	12,517
Business Source Premier	2,434				2,434	14,404	2,809	4,355	4,596	2,644
eBook Collection (EBSCOhost)	61				61	356	143	58	99	56
ERIC	1				1	14		1	9	4
Funk & Wagnalls New World Encyclopedia	1,703				1,703	17,189	4,915	6,225	4,853	1,196
History Reference Center	3,264				3,264	57,137	10,188	16,217	26,242	4,490
Hobbies & Crafts Reference Center	3,228				3,228	14,718	4,474	2,815	2,644	4,785
Home Improvement Reference Center	1,116				1,116	5,010	976	1,446	1,205	1,383
MAS Ultra - School Edition	1,525				1,525	20,680	4,471	6,133	8,255	1,821
MasterFILE Premier	19,738				19,738	139,103	34,747	38,719	44,101	21,536
Middle Search Plus	1,518				1,518	28,437	8,440	9,280	9,020	1,697
Primary Search	1,695				1,695	13,872	4,930	4,863	3,385	694
Professional Development Collection	901				901	6,468	1,216	1,802	2,424	1,026
Regional Business News	399				399	2,445	561	670	739	475
Science Reference Center	2,890				2,890	32,029	5,633	8,199	12,847	5,350
Small Engine Repair Reference Center	599				599	1,455	315	227	319	594
Teacher Reference Center						59	3	11	7	38
Topic Overviews K-5	1,600				1,600	8,963	2,356	3,905	2,386	316
Totals	47,083				47,083	396,968	94,348	114,844	127,154	60,622
Searches										
American Heritage Children's Dictionary	55,520				55,520	262,846	58,897	66,600	55,486	81,863
Automobile Repair Reference Center	1,206				1,206	9,197	2,428	2,634	958	3,177
Business Source Premier	215,655				215,655	983,363	235,823	255,660	222,390	269,490
eBook Collection (EBSCOhost)	10,984				10,984	69,393	18,973	19,187	24,131	7,102
ERIC	11,386				11,386	74,188	18,194	21,815	26,125	8,054
Funk & Wagnalls New World Encyclopedia	73,507				73,507	353,392	85,977	92,216	82,567	92,632
History Reference Center	284,464				284,464	1,350,808	311,124	364,076	333,021	342,587
Hobbies & Crafts Reference Center	5,769				5,769	29,605	10,004	6,414	9,583	3,604
Home Improvement Reference Center	5,279				5,279	27,901	9,510	6,196	9,052	3,143
MAS Ultra - School Edition	68,062				68,062	376,313	78,081	98,285	99,804	100,143
MasterFILE Premier	287,915				287,915	1,342,756	316,129	348,403	318,328	359,896
Middle Search Plus	68,478				68,478	387,462	83,194	101,150	102,403	100,715
Primary Search	16,397				16,397	141,696	32,122	39,774	38,319	31,481
Professional Development Collection	11,230				11,230	68,793	17,268	20,323	23,706	7,496
Regional Business News	213,043				213,043	970,369	232,368	250,468	219,493	268,040
Science Reference Center	278,151				278,151	1,315,827	302,528	345,730	322,383	345,186
Small Engine Repair Reference Center	5,278				5,278	27,423	9,479	5,789	9,020	3,135
Teacher Reference Center	215,544				215,544	982,647	235,657	257,192	222,849	266,949
Topic Overviews K-5	3,394				3,394	36,677	12,682	12,304	9,625	2,066
Totals	1,831,262				1,831,262	8,810,656	2,070,438	2,314,216	2,129,243	2,296,759

Table 3

SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Downloads (Retrievals)										
EBSCO										
MPL	47,083				47,083	396,968	94,348	114,844	127,154	60,622
K-12	41,696				41,696	880,049	207,472	304,072	319,903	48,602
Total EBSCO	88,779	0	0	0	88,779	1,277,017	301,820	418,916	447,057	109,224

Table 4

SAILOR Rosetta Stone Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Active Learners					2,968		3,524	4,774	5,143	3,490
Inactive Learners					54		15,326	11,604	7,305	4,377
Total Learners	0				3,022		18,850	16,378	12,448	7,867
Total Languages					30	30	30	30	30	30
Total Activities	87,466				87,466		89,734	117,900	99,848	61,084

Table 5

Top Ten Pages on SAILOR Web Site

July-2018		
Title	URL	Views*
HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2114
0 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	1242
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1092
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	454
5 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	318
6 Marina - Services	http://www.sailor.lib.md.us/services/marina/	236
7 Maryland Public Library Directory - Admin	http://directory.sailor.lib.md.us/admin/employee.php	203
8 Services	http://www.sailor.lib.md.us/services/	159
9 About	http://www.sailor.lib.md.us/about/	133
10 Maryland Public Library Directory - Admin	http://directory.sailor.lib.md.us/admin/trustee.php	126

August-2018		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2013
2 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	1568
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	914
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	420
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/	260
6 Services	http://www.sailor.lib.md.us/services/	141
7 Links	http://www.sailor.lib.md.us/links/	125
8 About	http://www.sailor.lib.md.us/about/	108
9 Cruise Accounts	http://www.sailor.lib.md.us/services/dial-up?id=395	106
10 Maryland Interlibrary Loan Organization - Sen	http://www.sailor.lib.md.us/services/marina?id=430	105

September-2018		
Title	URL	Views*
1 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	1627
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1052
3 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	1047
4 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	860
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/	275
6 Baltimore County Public Library	http://directory.sailor.lib.md.us/library/?id=4	216
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	186
8 Search	http://www.sailor.lib.md.us/search/	178
9 Services	http://www.sailor.lib.md.us/services/	174
10 Cruise Accounts	http://www.sailor.lib.md.us/services/dial-up?id=395	157

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	19
baltocfb	Baltimore City Forestry Board	1,687
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	1,650
cecilfb	Cecil County Forestry Board	2,033
fldss	Frederick County Department of Social Services	11,004
forvm	FORVM/ Forum for Rural Maryland	1,737
gcforest	Garrett County Forestry Board	1,562
hcforest	Howard County Forestry Board	3,542
lhills	Landover Hills, Town of	29,785
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	351
mcforest	Montgomery Co. Forestry Board	700
mmctv	Montgomery Muni Cable	2,054
montgscd	Montgomery Soil Conservation District	3,530
perlit	Persianlit Online	14,070
qacfb	Queen Anne's County Forestry Board	351
vncc	North Chevy Chase, Village of	74
wcfb	Washington County Forestry Board	37,761
		111,910

* Views - the number of times any page on the web site was viewed.