



SAILOR

FY2021

THIRD QUARTER REPORT

January - March 2021

**SAILOR Operations Center
Enoch Pratt Free Library / State Library Resource Center
400 Cathedral Street Baltimore, MD 21201**

SAILOR Information Resource Statistics

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
SAILOR Web Site Page Views [†]	57,969		21,768	21,357	14,844	94,373	12,669	25,661	27,779	28,264
SAILOR Home Page Views [‡]	8,803		3,283	3,230	2,290	13,759	1,976	3,577	4,080	4,126
SAILOR Visitors	30,194		11,402	11,197	7,595	43,735	5,854	11,928	13,007	12,946
WSHS Page Views	169,743		47,706	58,191	63,846	273,021	43,788	57,309	59,607	112,317

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Searches by Database										
Books	13,306		5,099	2,598	5,609	22,848	5,493	7,811	6,586	2,958
U.S. Census	112,733		42,290	24,351	46,092	218,499	43,196	65,137	52,737	57,429
City Directories	13,805		6,782	2,851	4,172	21,998	4,953	5,329	5,113	6,603
Family History	0					0				
Freedman's Bank	624		238	130	256	750	149	168	254	179
Social Security Death Index	8		2		6	0				
Cemeteries	1,230		319	370	541	2,386	774	715	332	565
Immigration Records	172		43	9	120	213	46	85	52	30
Maps & Photos	302		115	60	127	403	174	83	95	51
Military Records	8		1		7	35	11	7	10	7
Periodicals	0					0				
Public Records	1,369		481	340	548	2,414	576	549	697	592
Revolutionary War	590		320	111	159	1,603	548	365	309	381
U.S. Congress Actions	64		36	3	25	116	26	8	64	18
Vital Records	2,002		780	398	824	4,187	996	1,095	758	1,338
Totals	146,213		56,506	31,221	58,486	275,452	56,942	81,352	67,007	70,151

Citation Abstracts by Database

Books	7,507		3,165	269	4,073	33,127	8,708	9,710	8,615	6,094
U.S. Census	59,036		26,757	5,597	26,682	192,501	48,952	57,397	44,767	41,385
City Directories	10,546		7,517	449	2,580	74,993	19,882	15,520	26,265	13,326
Family History	0					4				4
Freedman's Bank	229		64	78	87	642	276	91	125	150
Social Security Death Index	20				20	152	4		8	140
Cemeteries	701		256	176	269	1,339	402	296	280	361
Immigration Records	231		102	11	118	589	122	295	144	28
Maps & Photos	239		215	2	22	268	144	27	42	55
Military Records	120		50	1	69	443	100	132	167	44
Periodicals	0					0				
Public Records	296		104	32	160	420	120	99	88	113
Revolutionary War	822		598		224	7,649	2,837	1,802	1,600	1,410
U.S. Congress Actions	45		25	3	17	164	37	1	114	12
Vital Records	792		339	159	294	995	312	283	161	239
Totals	80,584		39,192	6,777	34,615	313,286	81,896	85,653	82,376	63,361

Sessions

	10,661		4,161	2,311	4,189	19,121	4,921	5,306	4,330	4,564
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* - ProQuest/Ancestry was unable to provide data for most of December 2020 (FY2021 Q2)

Table 2

SAILOR Gale (Maryland Public Libraries)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
ChiltonLibrary.com	4,091		992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	236,447		109,076	65,885	61,486	102,460	65,311	32,169	3,496	1,484
Gale Books and Authors	235,728		108,795	65,160	61,773	97,045	64,989	30,540	778	738
Gale General OneFile	216,214		98,902	60,688	56,624	97,950	60,578	30,382	4,733	2,257
Gale In Context: Elementary	223,275		102,834	61,901	58,540	94,234	62,105	29,637	1,828	664
Gale In Context: High School	216,584		100,621	60,292	55,671	96,740	61,051	30,718	3,540	1,431
Gale In Context: Middle School	212,867		98,362	59,192	55,313		58,419	28,104	1,355	362
Gale OneFile	742,871		329,089	213,661	200,121	443,112	214,946	132,507	67,704	27,955
Totals	2,088,077		948,671	588,107	551,299	938,080	588,390	315,359	85,675	36,896
Searches										
ChiltonLibrary.com	4,091		992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	1,118,980		365,288	349,749	403,943	352,426	220,589	118,302	9,801	3,734
Gale Books and Authors	1,129,264		365,477	353,523	410,264	339,834	221,262	113,244	2,796	2,532
Gale General OneFile	1,190,813		387,586	373,510	429,717	384,482	237,005	127,218	14,072	6,187
Gale In Context: Elementary	1,178,225		379,399	368,397	430,429	359,987	231,572	120,013	5,896	2,506
Gale In Context: High School	1,137,529		373,824	352,527	411,178	363,557	226,703	122,549	10,504	3,801
Gale In Context: Middle School	1,170,388		381,213	363,041	426,134	353,025	229,464	118,285	4,363	913
Gale OneFile	3,514,536		1,133,368	1,110,467	1,270,701	1,460,019	718,555	472,450	197,444	71,570
Totals	10,443,826		3,387,147	3,272,542	3,784,137	3,619,869	2,086,141	1,193,363	247,117	93,248
Downloads (Retrievals)										
ChiltonLibrary.com	4,091		992	1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	8,904		4,308	2,939	1,657	9,280	1,349	3,451	3,368	1,112
Gale Books and Authors	5,285		1,399	1,681	2,205	7,062	2,231	1,567	1,523	1,741
Gale General OneFile	13,303		3,885	4,910	4,508	20,675	4,479	5,516	7,137	3,543
Gale In Context: Elementary	10,554		4,150	3,666	2,738	13,746	4,176	4,622	3,636	1,312
Gale In Context: High School	7,708		4,441	2,383	884	12,851	1,935	5,897	3,825	1,194
Gale In Context: Middle School	6,817		3,964	2,249	604	6,800	845	2,386	2,849	720
Gale OneFile	15,688		5,467	5,541	4,680	23,891	4,923	6,662	8,187	4,119
Totals	72,350		28,606	24,697	19,047	100,844	20,929	31,403	32,766	15,746

Table 3

SAILOR Gale (Maryland Schools)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
ChiltonLibrary.com	142		18	94	30	722	49	244	292	137
Gale Academic OneFile Select	44,084		19,806	19,726	4,552	72,058	8,896	24,878	32,367	5,917
Gale Books and Authors	28,468		13,799	11,801	2,868	37,460	6,582	11,436	17,959	1,483
Gale General OneFile	44,013		19,971	19,923	4,119	80,909	9,602	30,033	34,509	6,765
Gale In Context: Elementary	195,407		84,577	86,816	24,014	207,064	82,728	64,603	52,599	7,134
Gale In Context: High School	80,081		35,529	34,812	9,740	124,850	16,630	41,669	53,044	13,507
Gale In Context: Middle School	81,087		36,053	37,083	7,951		15,397	35,003	53,647	6,478
Gale OneFile	175,280		80,306	77,003	17,971	325,943	50,892	121,663	127,694	25,694
Totals	648,562		290,059	287,258	71,245	849,006	190,776	329,529	372,111	67,115
Searches										
ChiltonLibrary.com	142		18	94	30	722	49	244	292	137
Gale Academic OneFile Select	53,946		23,539	24,743	5,664	136,179	12,093	50,799	56,355	16,932
Gale Books and Authors	30,109		14,839	12,188	3,082	40,989	7,002	12,551	19,382	2,054
Gale General OneFile	68,507		31,364	30,873	6,270	161,241	14,381	64,676	62,800	19,384
Gale In Context: Elementary	231,444		107,105	92,159	32,180	380,418	80,476	156,839	123,964	19,139
Gale In Context: High School	110,862		54,105	46,033	10,724	242,286	21,594	86,403	103,807	30,482
Gale In Context: Middle School	97,382		46,349	41,886	9,147	197,212	15,241	61,505	105,661	14,805
Gale OneFile	224,986		107,398	98,011	19,577	639,600	90,836	275,675	209,368	63,721
Totals	817,378		384,717	345,987	86,674	1,798,647	241,672	708,692	681,629	166,654
Downloads (Retrievals)										
ChiltonLibrary.com	142		18	94	30	722	49	244	292	137
Gale Academic OneFile Select	13,826		6,365	6,136	1,325	20,873	1,642	7,596	9,502	2,133
Gale Books and Authors	2,048		948	804	296	4,740	600	1,635	1,953	552
Gale General OneFile	30,783		14,050	14,265	2,468	64,348	5,611	29,817	22,336	6,584
Gale In Context: Elementary	133,190		55,010	57,804	20,376	241,599	61,340	98,782	71,253	10,224
Gale In Context: High School	70,247		33,755	29,471	7,021	123,494	13,343	48,315	51,323	10,513
Gale In Context: Middle School	72,208		31,456	34,427	6,325	122,779	12,375	41,413	61,499	7,492
Gale OneFile	22,979		9,544	10,114	3,321	47,489	5,154	16,937	19,496	5,902
Totals	345,423		151,146	153,115	41,162	626,044	100,114	244,739	237,654	43,537

Table 4

SAILOR Gale

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
Libraries	2,088,077		948,671	588,107	551,299	1,026,320	588,390	315,359	85,675	36,896
Schools	648,562		290,059	287,258	71,245	959,531	190,776	329,529	372,111	67,115
Totals	2,736,639		1,238,730	875,365	622,544	1,985,851	779,166	644,888	457,786	104,011
Searches										
Libraries	10,443,826		3,387,147	3,272,542	3,784,137	3,619,869	2,086,141	1,193,363	247,117	93,248
Schools	817,378		384,717	345,987	86,674	1,798,647	241,672	708,692	681,629	166,654
Totals	11,261,204		3,771,864	3,618,529	3,870,811	5,418,516	2,327,813	1,902,055	928,746	259,902
Downloads (Retrievals)										
Libraries	72,350		28,606	24,697	19,047	100,844	20,929	31,403	32,766	15,746
Schools	345,423		151,146	153,115	41,162	626,044	100,114	244,739	237,654	43,537
Totals	417,773		179,752	177,812	60,209	726,888	121,043	276,142	270,420	59,283

Table 5

SAILOR Mango Languages

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
Sessions (Users)										
Libraries	82,972		26,087	25,422	31,463	187,093	35,629	95,892	22,617	32,955
Schools	8,102		3,654	2,838	1,610	4,505	2,895	1,540	70	
Totals	91,074		29,741	28,260	33,073	191,598	38,524	97,432	22,687	32,955

Table 6

Top Ten Pages on SAILOR Web Site

January-2021

Title	URL	Views*
1 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1184
2 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	1098
3 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	540
4 Search	https://www.sailor.lib.md.us/search/	176
5 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	174
6 Services	https://www.sailor.lib.md.us/services/	104
7 About Sailor	https://www.sailor.lib.md.us/about/	96
8 St. Mary's County Library	https://directory.sailor.lib.md.us/library/info/?id=20	90
9 Links	https://www.sailor.lib.md.us/links/	88
10 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	82

February-2021

Title	URL	Views*
1 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	1223
2 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1133
3 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	578
4 Search	https://www.sailor.lib.md.us/search/	215
5 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	208
6 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	167
7 Services	https://www.sailor.lib.md.us/services/	133
8 About Sailor	https://www.sailor.lib.md.us/about/	119
9 Links	https://www.sailor.lib.md.us/links/	99
10 Baltimore County Public Library	https://directory.sailor.lib.md.us/library/info/?id=4	69

March-2021

Title	URL	Views*
1 Maryland Public Library Directory	https://directory.sailor.lib.md.us/	1364
2 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/	1194
3 Marina - Services	https://www.sailor.lib.md.us/services/marina/	1147
4 Search	https://www.sailor.lib.md.us/search/	249
5 Howard County Library System	https://directory.sailor.lib.md.us/library/info/?id=15	210
6 Maryland Public Library Directory	https://directory.sailor.lib.md.us/library/	167
7 About Sailor	https://www.sailor.lib.md.us/about/	116
8 Services	https://www.sailor.lib.md.us/services/	109
9 Research Databases - Services	https://www.sailor.lib.md.us/services/databases/?id=56082	98
10 Links	https://www.sailor.lib.md.us/links/	92

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	2,329
aadpw	AA Co. Dept of Public Works	1
baltocfb	Baltimore City Forestry Board	1,436
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	1,085
cecilfb	Cecil County Forestry Board	3,456
fdcss	Frederick County Department of Social Services	465
forvm	FORVM/ Forum for Rural Maryland	625
gcforest	Garrett County Forestry Board	1,284
hcforest	Howard County Forestry Board	2,712
lhills	Landover Hills, Town of	18,602
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	492
mcforest	Montgomery Co. Forestry Board	534
mmctv	Montgomery Muni Cable	2,418
montgscd	Montgomery Soil Conservation District	2,329
perlit	Persianlit Online	8,941
qacfb	Queen Anne's County Forestry Board	492
vncc	North Chevy Chase, Village of	62
		47,263

* Views - the number of times any page on the web site was viewed.