



# **SAILOR PROJECT**

**FY2008**

**SECOND QUARTER REPORT**

**OCTOBER THROUGH DECEMBER  
2007**

**SAILOR OPERATIONS CENTER  
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER  
400 CATHEDRAL STREET BALTIMORE, MD 21201**



## **FY2008 SECOND QUARTER ACTIVITIES SUMMARY**

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL), Central Library, State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Public Libraries' common collection of subscription databases acquired through the Sailor Project, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period October/November/December 2007 they also accomplished the following:

- ✓ Upgraded circuit between Rockville and Baltimore from 20 Mbps to 155 Mbps. This circuit supports Montgomery County Public Library, St. Mary's County Library and Southern Maryland Regional Library access to the Internet, Marina and the Sailor Video Network. It also supports Calvert Library access to COSMOS (the consortium online library information management system operated by SMRLA on behalf of the Calvert, Charles and St. Mary's county public libraries).
- ✓ Migrated Calvert Library (Prince Frederick) to 200 Mbps wireless access..
- ✓ Connected St. Mary's County Library (Leonardtown) to the Sailor wireless backbone. The next phase of the St. Mary's wireless project will connect the SMRLA / St. Mary's County Library Charlotte Hall Branch building to the backbone.
- ✓ Talbot County Free Library (Easton) was connected to 200 Mbps microwave wireless service. TCFL is host to the consortium library information management system used by TCFL, Kent County Public Library and Chesapeake College.
- ✓ Installed wireless backbone dishes and radios in collaboration with the State of Maryland at Salisbury and Nassawango, near Snow Hill.

*Prepared by the Staff of Sailor Operations Center  
Enoch Pratt Free Library, State Library Resource Center*

# SAILOR Information Resource Statistics

	FY2008	2q08	1q08	FY2007	4q07	3q07	2q07	1q07
SAILOR Web Site Page Views <sup>†</sup>	905,947	467,136	438,811	3,564,581	1,233,606	1,350,329	491,504	489,142
SAILOR Home Page Views <sup>‡</sup>	100,540	49,257	51,283	250,107	68,647	75,688	52,268	53,504
SAILOR Visitors	225,005	112,494	112,511	496,715	118,002	124,227	123,235	131,251
WSHS Page Views	33,721,375	16,145,743	17,575,632	59,095,965	15,101,591	16,740,303	13,973,010	13,281,061
Baltimore Sun Archive Downloads	25,106	15,373	9,733	27,357	7,839	7,381	6,053	6,084
HeritageQuest Searches	506,113	216,626	289,487	1,173,695	264,015	330,184	269,460	310,036
HeritageQuest Citations/Abstracts	925,429	279,978	645,451	2,595,916	623,458	695,067	601,677	675,714
HeritageQuest Visitors (Remote/Library) est.	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	93% / 7%
Science Resource Center*	158,959	109,233	49,726	243,806	63,632	83,795	74,134	22,245
Gale Visitors (Remote/Library)	9% / 91%	10% / 90%	6% / 94%	11% / 89%	8% / 92%	12% / 88%	12% / 88%	10% / 90%
EBSCO Searches: Total	699,793	421,289	278,504	1,341,003	294,987	326,952	296,361	422,703
EBSCOhost Web	496,310	305,429	190,881	1,004,786	208,173	226,921	208,305	361,387
EBSCOhost Text Only	3,987	2,279	1,708	8,904	1,710	3,246	2,621	1,327
NovelList	74,348	37,770	36,578	125,536	33,632	31,771	29,962	30,171
Novelist K-8	26,476	14,905	11,571	36,123	10,940	10,125	8,279	6,779
Searchasaurus	23,044	10,898	12,146	26,921	10,143	12,866	2,331	1,581
Auto Repair Reference Center	17,771	8,816	8,955	33,638	8,519	8,468	8,224	8,427
Student Research Center	40,101	28,168	11,933	68,335	15,029	21,587	24,059	7,660
Kids Search	17,756	13,024	4,732	36,760	6,841	11,968	12,580	5,371
EBSCO Visitors (Remote/Library) est.	53% / 47%	56% / 44%	50% / 50%	53% / 47%	51% / 49%	55% / 45%	54% / 46%	51% / 49%
Cruise Account Production	2,456	1,216	1,240	5,123	1,254	1,322	1,231	1,316
Cruise Account Population (average)	1,367	1,364	1,369	1,400	1,413	1,408	1,397	1,383
V.I.P. Account Production	33	24	9	48	20	11	4	13
V.I.P. Account Population (average)	576	576	575	1,110	570	995	1,437	1,437
Video Conferences	3	3		6	2	1	3	
Video Conference Participants	43	43		111	36	14	61	

<sup>†</sup> Web Site Page Views - the number of times any page on the web site was viewed.

<sup>‡</sup> Home Page Views - the number of times the home page was viewed.

\* Funded with Federal LSTA funds for public libraries.

Table 1

## Top Ten Pages on **SAILOR** Web Site

October-07		
Title	URL	Views*
1 SAILOR Search	<a href="http://www.sailor.lib.md.us/cgi-bin/search.pl">http://www.sailor.lib.md.us/cgi-bin/search.pl</a>	26265
2 SAILOR: EBSCO	<a href="http://www.sailor.lib.md.us/cgi-bin/ebSCO">http://www.sailor.lib.md.us/cgi-bin/ebSCO</a>	25578
3 SAILOR: HeritageQuest	<a href="http://www.sailor.lib.md.us/cgi-bin/hqo">http://www.sailor.lib.md.us/cgi-bin/hqo</a>	14680
4 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm</a>	5699
5 Maryland Shopping Mall	<a href="http://www.sailor.lib.md.us/maryland/sho_mal.html">http://www.sailor.lib.md.us/maryland/sho_mal.html</a>	5253
6 Access Maryland Public Libraries	<a href="http://directory.sailor.lib.md.us/pub_use/county_map.cfm">http://directory.sailor.lib.md.us/pub_use/county_map.cfm</a>	4560
7 Maryland Statutes & Regulations	<a href="http://www.sailor.lib.md.us/MD_topics/law/_cod.html">http://www.sailor.lib.md.us/MD_topics/law/_cod.html</a>	4048
8 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm</a>	2971
9 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	2642
10 Marina	<a href="http://www.sailor.lib.md.us/marina/">http://www.sailor.lib.md.us/marina/</a>	2421

November-07		
Title	URL	Views*
1 SAILOR: EBSCO	<a href="http://www.sailor.lib.md.us/cgi-bin/ebSCO">http://www.sailor.lib.md.us/cgi-bin/ebSCO</a>	24102
2 SAILOR Search	<a href="http://www.sailor.lib.md.us/cgi-bin/search.pl">http://www.sailor.lib.md.us/cgi-bin/search.pl</a>	18533
3 SAILOR: HeritageQuest	<a href="http://www.sailor.lib.md.us/cgi-bin/hqo">http://www.sailor.lib.md.us/cgi-bin/hqo</a>	13447
4 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm</a>	5597
5 Maryland Shopping Mall	<a href="http://www.sailor.lib.md.us/maryland/sho_mal.html">http://www.sailor.lib.md.us/maryland/sho_mal.html</a>	4980
6 Access Maryland Public Libraries	<a href="http://directory.sailor.lib.md.us/pub_use/county_map.cfm">http://directory.sailor.lib.md.us/pub_use/county_map.cfm</a>	4223
7 Maryland Statutes & Regulations	<a href="http://www.sailor.lib.md.us/MD_topics/law/_cod.html">http://www.sailor.lib.md.us/MD_topics/law/_cod.html</a>	3603
8 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm</a>	2774
9 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	2445
10 Marina	<a href="http://www.sailor.lib.md.us/marina/">http://www.sailor.lib.md.us/marina/</a>	2285

December-07		
Title	URL	Views*
1 SAILOR: EBSCO	<a href="http://www.sailor.lib.md.us/cgi-bin/ebSCO">http://www.sailor.lib.md.us/cgi-bin/ebSCO</a>	20064
2 SAILOR: HeritageQuest	<a href="http://www.sailor.lib.md.us/cgi-bin/hqo">http://www.sailor.lib.md.us/cgi-bin/hqo</a>	11560
3 SAILOR Search	<a href="http://www.sailor.lib.md.us/cgi-bin/search.pl">http://www.sailor.lib.md.us/cgi-bin/search.pl</a>	11381
4 Maryland Shopping Mall	<a href="http://www.sailor.lib.md.us/maryland/sho_mal.html">http://www.sailor.lib.md.us/maryland/sho_mal.html</a>	5274
5 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm</a>	4758
6 Access Maryland Public Libraries	<a href="http://directory.sailor.lib.md.us/pub_use/county_map.cfm">http://directory.sailor.lib.md.us/pub_use/county_map.cfm</a>	3345
7 Maryland Statutes & Regulations	<a href="http://www.sailor.lib.md.us/MD_topics/law/_cod.html">http://www.sailor.lib.md.us/MD_topics/law/_cod.html</a>	3154
8 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm</a>	2772
9 SAILOR: World Book	<a href="http://www.sailor.lib.md.us/cgi-bin/worldbook">http://www.sailor.lib.md.us/cgi-bin/worldbook</a>	2505
10 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	2062

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
bcfb	Baltimore County Forestry Board	8,365
berlin	Berlin, Town of	16,585
cecilfb	Cecil County Forestry Board	587
dgs	MD Dept of General Services	208,788
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	7,574
fcdds	Frederick County Department of Social Services	14,056
forest	Carroll County Forest Conservancy Board	474
forvm	FORVM/ Forum for Rural Maryland	27,258
gcapaa	Governor's Commission of Asian Pacific American Affairs	3,291
gcforest	Garrett County Forestry Board	2,876
gcha	Governor's Commission on Hispanic Affairs	11,721
gcia	Governor's Commission on Indian Affairs	579
gwib	GWIB/Work Force Investment Board	182
hcforest	Howard County Forestry Board	3,256
hclc	Harbor City Learning Center	3,976
hhsband	Howard High School Band	5,386
lhills	Landover Hills, Town of	14,729
maill	Maryland Interlibrary Loan Organization	4,017
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	9,260
mcforest	Montgomery Co. Forestry Board	1,220
mcw	Maryland Commision for Women	9,348
mdforest	MSAFCDDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,033
mdwhf	Maryland Women's Heritage Foundation	1
mena	MD Emergency Number Association	94
mmctv	Montgomery Muni Cable	2,235
montgscd	Montgomery Soil Conservation District	3
mperl	Maryland Public Library Electronic Resource Librarians Group	218
msla	MD State Lottery Agency	15,541,973
mssa	MSDE / Md Stud Svc Alliance	30,598
myercity	Myersville, Town of	6,339
oah	MD Office of Admin Hearings	4,768
osp	MD Office of State Prosecutor	268
perlit	Persianlit Online	22,787
qacfbd	Queen Anne's County Forestry Board	428
soc	Sailor Operations Center	6,534
vncc	North Chevy Chase, Village of	4,712
wcfb	Washington County Forestry Board	762
worsatty	Worcester Co. State's Attorney	2,627
		15,979,908

\* Views - the number of times any page on the web site was viewed.