



SAILOR PROJECT

FY2008

THIRD QUARTER REPORT

**JANUARY THROUGH MARCH
2008**

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2008 THIRD QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL), Central Library, State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Public Libraries' common collection of subscription databases acquired through the Sailor Project, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period January/February/March 2008 they also accomplished the following:

- ✓ Central Maryland: Completed construction of the microwave backbone between Matapeake and Crownsville (which is part of the Matapeake to Baltimore path).
- ✓ Central Maryland: Completed construction of the microwave backbone between Matapeake and Parole (which will tie into the DWDM ring with drops at Parole, College Park and Baltimore).
- ✓ Lower Eastern Shore: Turned up the network connections at the microwave backbone nodes at Salisbury and Nassawango, which completed the Eastern Shore ring.
- ✓ St. Mary's County: Turned up the network connection between Leonardtown and Mechanicsville.
- ✓ Permission granted by Town of Snow Hill to install microwave wireless equipment on the Snow Hill water tower (which will feed traffic from Worcester County Public Library to the Nassawango node on the microwave backbone).
- ✓ Washington County: Placed order for OC-3 (155 Mbps) service upgrade from present DS-3 (45 Mbps) service at the Western Maryland Sailor Network hub site.
- ✓ Internet connections: Cogent upgrade from 155 Mbps to 400Mbps completed.

*Prepared by the Staff of Sailor Operations Center
Enoch Pratt Free Library, State Library Resource Center*

SAILOR Information Resource Statistics

	FY2008	3q08	2q08	1q08	FY2007	4q07	3q07	2q07	1q07
SAILOR Web Site Page Views [†]	1,389,543	483,596	467,136	438,811	3,564,581	1,233,606	1,350,329	491,504	489,142
SAILOR Home Page Views [‡]	157,784	57,244	49,257	51,283	250,107	68,647	75,688	52,268	53,504
SAILOR Visitors	348,257	123,252	112,494	112,511	496,715	118,002	124,227	123,235	131,251
WSHS Page Views	52,643,639	18,922,264	16,145,743	17,575,632	59,095,965	15,101,591	16,740,303	13,973,010	13,281,061
Baltimore Sun Archive Downloads	37,283	12,177	15,373	9,733	27,357	7,839	7,381	6,053	6,084
HeritageQuest Searches	825,103	318,990	216,626	289,487	1,173,695	264,015	330,184	269,460	310,036
HeritageQuest Citations/Abstracts	1,626,212	476,518	504,243	645,451	2,595,916	623,458	695,067	601,677	675,714
HeritageQuest Visitors (Remote/Library) est.	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	94% / 6%	93% / 7%
Science Resource Center*	158,959		109,233	49,726	243,806	63,632	83,795	74,134	22,245
Gale Visitors (Remote/Library)	9% / 91%		10% / 90%	6% / 94%	11% / 89%	8% / 92%	12% / 88%	12% / 88%	10% / 90%
EBSCO Searches: Total	1,139,517	439,724	421,289	278,504	1,341,003	294,987	326,952	296,361	422,703
EBSCOhost Web	820,608	324,298	305,429	190,881	1,004,786	208,173	226,921	208,305	361,387
EBSCOhost Text Only	7,353	3,366	2,279	1,708	8,904	1,710	3,246	2,621	1,327
Novelist	110,521	36,173	37,770	36,578	125,536	33,632	31,771	29,962	30,171
Novelist K-8	39,053	12,577	14,905	11,571	36,123	10,940	10,125	8,279	6,779
Searchasaurus	36,740	13,696	10,898	12,146	26,921	10,143	12,866	2,331	1,581
Auto Repair Reference Center	27,327	9,556	8,816	8,955	33,638	8,519	8,468	8,224	8,427
Student Research Center	68,809	28,708	28,168	11,933	68,335	15,029	21,587	24,059	7,660
Kids Search	29,106	11,350	13,024	4,732	36,760	6,841	11,968	12,580	5,371
EBSCO Visitors (Remote/Library) est.	53% / 47%	54% / 46%	56% / 44%	50% / 50%	53% / 47%	51% / 49%	55% / 45%	54% / 46%	51% / 49%
World Book Searches	55,523	26,058	26,640	2,825					
World Book Visitors (Remote/Library)	57% / 43%	60% / 40%	58% / 42%	47% / 53%					
Cruise Account Production	3,727	1,271	1,216	1,240	5,123	1,254	1,322	1,231	1,316
Cruise Account Population (average)	1,343	1,332	1,346	1,351	1,382	1,395	1,390	1,379	1,365
V.I.P. Account Production	52	19	24	9	48	20	11	4	13
V.I.P. Account Population (average)	590	610	581	580	1,115	575	1,000	1,442	1,442
Video Conferences	3		3		6	2	1	3	
Video Conference Participants	43		43		111	36	14	61	

[†] Web Site Page Views - the number of times any page on the web site was viewed.

[‡] Home Page Views - the number of times the home page was viewed.

* Funded with Federal LSTA funds for public libraries.

Table 1

Top Ten Pages on **SAILOR** Web Site

January-08		
Title	URL	Views*
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	23009
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	14917
3 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	12274
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	6544
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4572
6 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	4284
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	3634
8 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3291
9 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	3037
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2618

February-08		
Title	URL	Views*
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	22360
2 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	20855
3 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	15495
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5981
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4436
6 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3984
7 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	3608
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	3291
9 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	3139
10 Marina	http://www.sailor.lib.md.us/marina/	2508

March-08		
Title	URL	Views*
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	23055
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	16232
3 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	13231
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	4311
5 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	3954
6 SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3811
7 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	3744
8 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3057
9 Marina	http://www.sailor.lib.md.us/marina/	2736
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2242

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
bcfb	Baltimore County Forestry Board	7,032
berlin	Berlin, Town of	20,325
cecilfb	Cecil County Forestry Board	859
dgs	MD Dept of General Services	230,407
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	9,382
fcdds	Frederick County Department of Social Services	17,208
forest	Carroll County Forest Conservancy Board	546
forvm	FORVM/ Forum for Rural Maryland	32,793
gcapaa	Governor's Commission of Asian Pacific American Affairs	4,651
gcforest	Garrett County Forestry Board	3,423
gcha	Governor's Commission on Hispanic Affairs	22,852
gcia	Governor's Commission on Indian Affairs	3,649
gwib	GWIB/Work Force Investment Board	152
hcforest	Howard County Forestry Board	3,005
hclc	Harbor City Learning Center	4,496
hhsband	Howard High School Band	5,450
lhills	Landover Hills, Town of	15,982
maill	Maryland Interlibrary Loan Organization	3,438
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	9,956
mcforest	Montgomery Co. Forestry Board	1,204
mcw	Maryland Commision for Women	11,978
mdforest	MSAFCDDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,677
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	101
mmctv	Montgomery Muni Cable	2,682
montgscd	Montgomery Soil Conservation District	493
mperl	Maryland Public Library Electronic Resource Librarians Group	217
msla	MD State Lottery Agency	18,206,319
mssa	MSDE / Md Stud Svc Alliance	30,896
myercity	Myersville, Town of	6,338
oah	MD Office of Admin Hearings	4,903
osp	MD Office of State Prosecutor	246
perlit	Persianlit Online	22,187
qacfbd	Queen Anne's County Forestry Board	403
soc	Sailor Operations Center	6,131
vncc	North Chevy Chase, Village of	6,770
wcfb	Washington County Forestry Board	1,029
worsatty	Worcester Co. State's Attorney	2,959
		18,703,139

* Views - the number of times any page on the web site was viewed.