



SAILOR PROJECT

FY2009

FOURTH QUARTER APRIL THROUGH JUNE AND ANNUAL REPORT

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY, CENTRAL LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2009 FOURTH QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL), Central Library, State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of data communications services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Public Libraries' common collection of subscription databases acquired through the Sailor Project, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period April/May/June 2009 they also accomplished the following:

- ✓ Assisted the State Librarian with investigation of opportunities for public libraries provided by the American Recovery and Reinvestment Act of 2009, by providing three Sailor Operations Center representatives to the Division's Maryland Broadband for Communities Steering Committee (Ann Smith, Information Access Division Chief, Michael Walsh, Computer Systems Manager, Stuart Ragland, Sailor Project Manager).
- ✓ Assisted the Database Review Committee, chaired by Audra Caplan (Director, Harford County Public Library), in the selection of the 2009 – 2010 collection of Sailor subscription databases. For the FY2010 collection, EBSCOhost will be replaced by a collection of Gale/Cengage databases providing general and specific coverage in the areas of business, history, health, books and general reference, as well as reference materials for students. Budget constraints forced dropping The Baltimore Sun archive subscription from ProQuest.
- ✓ Implemented new core network architecture to increase network reliability and redundancy.
- ✓ Partnered with BERnet¹ to introduce significant cost efficiencies for Internet access by extending ISP fiber services to Level3 in Baltimore.
- ✓ Partnered with UMATS on a 10 Gigabit connection to the Equinax network access point in Virginia to further reduce the cost of Internet access.
- ✓ Advised Talbot County Free Library on the topics of connecting library branches via wireless, and connecting Talbot County Public Schools to the Sailor Network.

*Prepared by the staff of the Sailor Operations Center
Enoch Pratt Free Library, Central Library, Maryland State Library Resource Center*

¹ BERnet, Baltimore Education Research Network,

SAILOR OPERATIONS CENTER BUDGET REPORT FY 2009

Sailor Operations Center FY 2009 Expenditures thru 6/30/09

	<u>Budget</u>	<u>Expenditure</u>
Salaries	277,652.00	278,265.00
Benefits	102,879.00	88,522.00
Network Lines/Internet	1,095,000.00	944,975.00
Equipment (1)	219,819.00	386,888.00
Equipment/Software Maintenance	420,000.00	541,353.00
Miscellaneous (2)	<u>40,950.00</u>	<u>62,873.00</u>
Subtotal	2,156,300.00	2,302,876.00
Content Databases (3)	<u>1,000,959.00</u>	<u>933,000.00</u>
Total	3,157,259.00	3,235,876.00

(1) Purchase & Installation of Routers, switches, servers and other equipment.

(2) Miscellaneous includes travel, photocopier rental, printing, supplies, property expenses at remote sites, & delivery expenses.

(3) Content Databases are licensed databases available through Maryland public library websites for public access.

SAILOR Information Resource Statistics

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
SAILOR Web Site Page Views [†]	1,649,635	328,557	387,517	440,517	493,044	1,883,051	493,508	483,596	467,136	438,811
SAILOR Home Page Views [‡]	161,347	32,505	36,360	40,723	51,759	217,308	59,524	57,244	49,257	51,283
SAILOR Visitors	294,453	68,872	71,771	73,254	80,556	466,548	118,291	123,252	112,494	112,511
WSHS Page Views	71,905,893	17,342,182	15,030,178	20,468,590	19,064,943	70,759,779	18,116,140	18,922,264	16,145,743	17,575,632
Baltimore Sun Archive Downloads	29,518	6,306	6,644	7,406	9,162	46,137	8,854	12,177	15,373	9,733
World Book Searches	77,304	17,663	24,278	23,788	11,575	73,892	18,369	26,058	26,640	2,825
World Book Visitors (Remote/Library)	58% / 42%	61% / 39%	53% / 47%	60% / 40%	58% / 42%	57% / 43%	58% / 42%	60% / 40%	58% / 42%	47% / 53%
Cruise Account Production	4,399	1,046	1,126	1,089	1,138	4,855	1,128	1,271	1,216	1,240
Cruise Account Population (average)	1,214	1,220	1,203	1,199	1,232	1,314	1,296	1,309	1,323	1,328
V.I.P. Account Production	21	5	6	2	8	66	14	19	24	9
V.I.P. Account Population (average)	642	648	643	640	636	601	628	611	582	581
Video Conferences	6		1	2	3	8	2	2	1	3
Video Conference Participants	63		10	23	30	103	23	27	11	42

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

* Funded with Federal LSTA funds for public libraries.

Table 1

SAILOR HeritageQuest Online

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Searches by Database										
Books	54,593	13,033	13,967	12,796	14,797	65,879	16,145	16,505	14,424	18,805
American Antiquarian Society	0					0				
U.S. Census	968,067	241,315	247,192	223,455	256,105	952,911	232,615	281,676	184,672	253,948
Freedman's Bank	8,851	2,006	2,823	1,547	2,475	9,044	2,122	2,740	1,709	2,473
Periodicals	28,722	6,906	8,365	5,932	7,519	34,863	8,198	9,913	8,869	7,883
Revolutionary War	18,191	4,248	5,046	4,109	4,788	20,083	4,601	5,890	4,784	4,808
U.S. Congress Actions	5,823	1,154	1,675	1,409	1,585	7,626	1,622	2,266	2,168	1,570
Totals	1,084,247	268,662	279,068	249,248	287,269	1,090,406	265,303	318,990	216,626	289,487
Citation Abstracts by Database										
Books	513,283	115,622	138,401	119,481	139,779	592,299	134,963	157,152	125,565	174,619
American Antiquarian Society	22,011	9,268	6,639	4,917	1,187	141	141			
U.S. Census	1,817,512	459,242	485,860	409,639	462,771	1,766,203	422,647	518,871	349,068	475,617
Freedman's Bank	6,615	1,279	2,159	1,245	1,932	7,787	2,192	2,159	1,115	2,321
Periodicals	11,002	2,512	3,555	2,290	2,645	12,499	2,760	3,832	2,429	3,478
Revolutionary War	54,644	12,569	15,102	13,747	13,226	52,733	12,234	16,273	11,178	13,048
U.S. Congress Actions	6,551	1,113	1,918	1,639	1,881	7,523	1,564	2,496	2,222	1,241
Totals	2,431,618	601,605	653,634	552,958	623,421	2,439,185	576,501	700,783	491,577	670,324
Documents by Delivery Method										
Download : Citation Image	42	3	7	3	29	114	75	22	12	5
Download : Pdf	24,067	5,998	6,470	5,897	5,702	25,072	6,902	6,709	5,003	6,458
Download : Tif	4,023	707	748	1,460	1,108	4,244	932	1,394	1,017	901
On-Line Display : Citation	11,002	2,512	3,555	2,290	2,645	12,728	2,760	3,832	2,658	3,478
On-Line Display : Citation Image	2,362,699	586,010	635,339	536,275	605,075	2,422,996	558,055	679,012	536,292	649,637
On-Line Display : Pdf	15,252	3,487	3,831	3,575	4,359	18,402	3,643	4,629	4,590	5,540
On-Line Display : Tif	0					1	1			
Printer : Citation Image	14,533	2,888	3,684	3,458	4,503	18,231	4,133	5,185	3,906	5,007
Totals	2,431,618	601,605	653,634	552,958	623,421	2,501,788	576,501	700,783	553,478	671,026

Table 2

SAILOR EBSCOhost Databases For Students

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Sessions (Users)										
EBSCO Animals	54,136	15,180	12,606	13,838	12,512	57,007	13,170	18,567	15,848	9,422
Funk & Wagnalls New World Encyclopedia	66,812	20,928	17,107	15,933	12,844	69,304	16,698	21,667	17,277	13,662
History Reference Center	96,542	38,752	32,080	16,115	9,595	67,590	14,731	21,413	21,662	9,784
Middle Search Plus	90,166	31,320	25,559	18,663	14,624	79,520	19,046	24,463	22,115	13,896
Primary Search	69,253	21,690	18,095	16,358	13,110	68,203	16,483	20,910	18,267	12,543
Totals	376,909	127,870	105,447	80,907	62,685	341,624	80,128	107,020	95,169	59,307

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Downloads (Full Text)										
EBSCO Animals	4,596	2,160	1,289	820	327	3,996	673	925	2,087	311
Funk & Wagnalls New World Encyclopedia	1,777	600	1,116		61	3,763	724	1,232	1,271	536
History Reference Center	64,545	43,134	9,760	8,728	2,923	28,711	6,280	9,370	9,949	3,112
Middle Search Plus	43,057	33,021	5,126	3,270	1,640	16,270	3,240	5,896	4,907	2,227
Primary Search	16,853	11,875	1,230	3,141	607	5,930	1,011	1,110	3,059	750
Totals	130,828	90,790	18,521	15,959	5,558	58,670	11,928	18,533	21,273	6,936

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Searches										
EBSCO Animals	65,626	18,171	16,174	16,796	14,485	62,402	14,093	19,993	18,247	10,069
Funk & Wagnalls New World Encyclopedia	84,074	24,453	23,542	21,070	15,009	80,098	18,933	25,020	20,617	15,528
History Reference Center	144,844	50,216	48,092	30,405	16,131	104,895	22,471	33,807	34,152	14,465
Middle Search Plus	125,843	39,174	39,398	28,326	18,945	104,315	23,695	32,729	29,782	18,109
Primary Search	93,366	27,028	26,452	23,305	16,581	82,505	19,270	25,019	22,699	15,517
Totals	513,753	159,042	153,658	119,902	81,151	434,215	98,462	136,568	125,497	73,688

SAILOR EBSCOhost Databases For Adults

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Sessions (Users)										
MasterFILE Premier	147,816	41,980	42,130	36,356	27,350	152,622	35,057	44,192	48,483	24,890
Business Source Elite	55,177	19,350	15,551	11,745	8,531	54,494	12,073	16,948	15,509	9,964
Business Source Premier	2,468	793	617	598	460	2,395	592	628	692	483
Regional Business News	56,326	17,285	15,634	12,979	10,428	57,451	13,104	18,051	15,436	10,860
Newspaper Source	124,191	42,431	36,656	26,292	18,812	99,576	23,541	29,622	28,364	18,049
Alt HealthWatch	2,643	192	204	1,319	928	5,485	1,195	2,002	1,266	1,022
Health Source - Consumer Edition	84,100	28,528	25,566	17,322	12,684	74,874	17,159	23,076	21,572	13,067
Health Source: Nursing/Academic Edition	64,731	19,701	17,911	15,349	11,770	65,566	15,037	20,264	18,166	12,099
Automobile Repair Reference Center	21,446	5,503	5,467	5,214	5,262	22,935	5,885	5,996	5,492	5,562
Novelist	22,129	5,890	5,500	4,929	5,810	37,229	7,184	10,346	10,891	8,808
Novelist K-8	8,449	2,919	1,853	1,744	1,933	15,776	2,052	4,689	5,635	3,400
ERIC	21,909	6,638	5,326	5,861	4,084	22,627	4,999	6,586	6,804	4,238
Totals	611,385	191,210	172,415	139,708	108,052	611,030	137,878	182,400	178,310	112,442

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Downloads (Full Text)										
MasterFILE Premier	206,235	124,101	31,315	33,161	17,658	134,279	30,346	39,235	38,923	25,775
Business Source Elite	55,208	41,891	5,023	5,130	3,164	23,650	5,095	6,166	6,510	5,879
Business Source Premier	5,520	2,049	1,098	1,240	1,133	6,209	1,717	1,663	1,794	1,035
Regional Business News	51,068	49,167	637	823	441	2,216	456	502	805	453
Newspaper Source	119,354	98,160	9,953	7,691	3,550	28,198	5,883	8,770	9,032	4,513
Alt HealthWatch	525	117	137	192	79	799	152	243	213	191
Health Source - Consumer Edition	36,387	25,871	4,156	4,294	2,066	16,596	3,828	4,873	5,377	2,518
Health Source: Nursing/Academic Edition	41,799	28,625	4,752	5,335	3,087	18,352	3,747	5,130	6,109	3,366
Automobile Repair Reference Center	71,997	11,971	11,696	35,293	13,037	53,656	15,500	13,088	12,380	12,688
Novelist	24,553	8,898	5,774	5,173	4,708	40,628	7,094	10,210	11,238	12,086
Novelist K-8	12,241	4,937	3,081	2,101	2,122	14,567	1,878	3,853	4,577	4,259
ERIC	1,272	677	268	217	110	11	1	3	1	6
Totals	648,919	396,464	100,650	100,650	51,155	339,161	75,697	93,736	96,959	72,769

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Searches										
MasterFILE Premier	245,995	67,025	67,268	65,931	45,771	250,948	57,424	73,256	75,788	44,480
Business Source Elite	76,819	24,589	21,164	18,187	12,879	71,459	15,566	22,026	20,101	13,766
Business Source Premier	11,414	4,804	2,592	2,299	1,719	8,730	2,110	2,532	2,459	1,629
Regional Business News	68,143	20,968	18,549	16,715	11,911	64,020	14,574	19,817	17,591	12,038
Newspaper Source	170,112	52,758	51,846	39,492	26,016	140,514	31,792	42,462	40,885	25,375
Alt HealthWatch	4,907	903	879	1,893	1,232	7,055	1,424	2,550	1,666	1,415
Health Source - Consumer Edition	119,476	37,320	36,531	28,176	17,449	104,202	23,554	31,986	31,047	17,615
Health Source: Nursing/Academic Edition	92,895	26,858	25,852	23,900	16,285	85,811	19,624	26,495	24,089	15,603
Automobile Repair Reference Center	34,025	8,837	8,720	8,188	8,280	36,405	9,078	9,556	8,816	8,955
Novelist	59,931	14,564	14,950	14,403	16,014	133,649	23,123	36,173	37,772	36,581
Novelist K-8	24,345	6,930	5,681	5,512	6,222	45,736	6,629	12,608	14,927	11,572
ERIC	61,209	17,221	15,878	17,397	10,713	54,626	11,735	16,410	15,656	10,825
Totals	969,271	282,777	269,910	242,093	174,491	1,003,155	216,633	295,871	290,797	199,854

Table 3

SAILOR Gale Science Resource Center Use - SESSIONS

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	26,792	4,964	6,093	9,441	6,294	46,560	11,446	11,301	14,453	9,360
Science Resource Center (Remote)	50	21	28		1	128	41	25	45	17
Totals	26,842	4,985	6,121	9,441	6,295	46,688	11,487	11,326	14,498	9,377
Inside / Remote	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%
K12s										
Science Resource Center (Inside)	117,163	24,395	32,016	41,477	19,275	105,269	17,748	29,397	42,367	15,757
Science Resource Center (Remote)	7,403	1,131	2,729	2,676	867	9,392	1,365	4,206	1,979	1,842
Totals	124,566	25,526	34,745	44,153	20,142	114,661	19,113	33,603	44,346	17,599
Inside / Remote	94% / 6%	96% / 4%	92% / 8%	94% / 6%	96% / 4%	92% / 8%	93% / 7%	87% / 13%	96% / 4%	90% / 10%
Publics										
Science Resource Center (Inside)	54,621	12,390	14,891	15,613	11,727	77,013	15,240	22,125	27,291	12,357
Science Resource Center (Remote)	7,087	1,085	2,163	2,697	1,142	6,559	1,055	2,391	2,289	824
Totals	61,708	13,475	17,054	18,310	12,869	83,572	16,295	24,516	29,580	13,181
Inside / Remote	89% / 11%	92% / 8%	87% / 13%	85% / 15%	91% / 9%	92% / 8%	94% / 6%	90% / 10%	92% / 8%	94% / 6%

SAILOR Gale Science Resource Center Use - DOWNLOADS

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	14,564	2,670	2,960	6,097	2,837	17,282	3,998	4,570	5,767	2,947
Science Resource Center (Remote)	1				1	237	84	51	83	19
Totals	14,565	2,670	2,960	6,097	2,838	17,519	4,082	4,621	5,850	2,966
Inside / Remote	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	99% / 1%	98% / 2%	99% / 1%	99% / 1%	99% / 1%
K12s										
Science Resource Center (Inside)	157,342	27,428	41,635	56,801	31,478	152,907	24,434	42,087	61,247	25,139
Science Resource Center (Remote)	11,848	1,562	4,002	4,669	1,615	15,647	2,313	6,901	3,158	3,275
Totals	169,190	28,990	45,637	61,470	33,093	168,554	26,747	48,988	64,405	28,414
Inside / Remote	93% / 7%	95% / 5%	91% / 9%	92% / 8%	95% / 5%	91% / 9%	91% / 9%	86% / 14%	95% / 5%	88% / 12%
Publics										
Science Resource Center (Inside)	7,290	1,112	2,033	2,798	1,347	10,443	1,579	2,889	4,466	1,509
Science Resource Center (Remote)	14,920	2,054	4,407	5,925	2,534	13,720	1,995	4,840	5,118	1,767
Totals	22,210	3,166	6,440	8,723	3,881	24,163	3,574	7,729	9,584	3,276
Inside / Remote	33% / 67%	35% / 65%	32% / 68%	32% / 68%	35% / 65%	43% / 57%	44% / 56%	37% / 63%	47% / 53%	46% / 54%

SAILOR Gale Science Resource Center Use - SEARCHES

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	116,616	22,692	27,302	43,964	22,658	152,212	39,956	36,891	46,698	28,667
Science Resource Center (Remote)	60	21	29		10	1,817	616	430	551	220
Totals	116,676	22,713	27,331	43,964	22,668	154,029	40,572	37,321	47,249	28,887
Inside / Remote	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	99% / 1%	98% / 2%	99% / 1%	99% / 1%	99% / 1%
K12s										
Science Resource Center (Inside)	1,436,323	255,212	349,215	575,199	256,697	1,346,079	225,267	360,208	562,635	197,969
Science Resource Center (Remote)	101,139	14,070	37,370	37,892	11,807	135,822	18,001	48,675	24,817	44,329
Totals	1,537,462	269,282	386,585	613,091	268,504	1,481,901	243,268	408,883	587,452	242,298
Inside / Remote	93% / 7%	95% / 5%	90% / 10%	94% / 6%	96% / 4%	91% / 9%	93% / 7%	88% / 12%	96% / 4%	82% / 18%
Publics										
Science Resource Center (Inside)	244,043	50,482	69,293	74,517	49,751	324,097	63,772	96,709	113,240	50,376
Science Resource Center (Remote)	112,245	14,606	34,152	43,039	20,448	103,458	15,510	36,441	37,817	13,690
Totals	356,288	65,088	103,445	117,556	70,199	427,555	79,282	133,150	151,057	64,066
Inside / Remote	68% / 32%	78% / 22%	67% / 33%	63% / 37%	71% / 29%	76% / 24%	80% / 20%	73% / 27%	75% / 25%	79% / 21%

* Funded with Federal LSTA funds for public libraries.

Top Ten Pages on **SAILOR** Web Site

April-09		
Title	URL	Views*
1	SAILOR: EBSCO	17375
2	SAILOR: HeritageQuest	13375
3	SAILOR Search	8732
4	Maryland Public Library Directory	4556
5	Access Maryland Public Libraries	3701
6	Marina	2576
7	SAILOR: World Book	2303
8	Maryland Public Library Directory	2036
9	Maryland Public Library Directory	1444
10	Maryland Statutes & Regulations	1187

May-09		
Title	URL	Views*
1	SAILOR: EBSCO	16157
2	SAILOR: HeritageQuest	12877
3	SAILOR Search	8633
4	Maryland Public Library Directory	3732
5	Access Maryland Public Libraries	3128
6	SAILOR: World Book	3093
7	Marina	2673
8	Maryland Shopping Mall	2196
9	Maryland Public Library Directory	1920
10	World Book Online Reference Center	1398

June-09		
Title	URL	Views*
1	SAILOR: EBSCO	16248
2	SAILOR: HeritageQuest	12457
3	SAILOR Search	12217
4	Maryland Public Library Directory	4340
5	Access Maryland Public Libraries	3443
6	SAILOR: World Book	2988
7	Marina	2906
8	Maryland Public Library Directory	2097
9	Maryland Public Library Directory	2080
10	Maryland Statutes & Regulations	1840

* Views - the number of times this page was viewed.

Top 25 Pages on SAILOR Web Site

Fiscal Year 2009		
Title	Page	Views*
1	SAILOR Search	305164
2	SAILOR: EBSCO	208503
3	SAILOR: HeritageQuest	159962
4	Maryland Public Library Information	58204
5	Access Maryland Public Libraries	44977
6	Marina	31169
7	SAILOR: World Book	29689
8	Maryland Public Library Directory	25460
9	Maryland Shopping Mall	21520
10	Maryland Statutes & Regulations	19745
11	Contact Us	15286
12	SAILOR: Baltimore Sun	14582
13	Maryland Libraries	11211
14	Database Login Error	11181
15	SAILOR Feedback	8927
16	Maryland Native Americans	8784
17	Maryland A to Z	7895
18	Sailor Kids	7376
19	Maryland Departments of Social Services	6814
20	About Sailor	6739
21	Contact Us	6141
22	Maryland Historical Places & Museums	5699
23	What's New	5514
24	Limited Divorce Vs. Absolute Divorce	5229
25	Maryland Public Schools, K - 12	5220

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	1,741
baltocfb	Baltimore City Forestry Board	7,630
baltocfs	Circuit Court for Baltimore City	218,877
bcfb	Baltimore County Forestry Board	6,541
berlin	Berlin, Town of	0
cecilfb	Cecil County Forestry Board	2,292
dgs	MD Dept of General Services	322,764
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	6,250
fcdds	Frederick County Department of Social Services	18,114
forest	Carroll County Forest Conservancy Board	506
forvm	FORVM/ Forum for Rural Maryland	41,785
gcapaa	Governor's Commission of Asian Pacific American Affairs	344
gcforest	Garrett County Forestry Board	2,297
gcha	Governor's Commission on Hispanic Affairs	3,607
gcia	Governor's Commission on Indian Affairs	0
gwib	GWIB/Work Force Investment Board	136
hcforest	Howard County Forestry Board	4,544
hcl	Harbor City Learning Center	7,013
hhsband	Howard High School Band	812
lhills	Landover Hills, Town of	18,166
mail	Maryland Interlibrary Loan Organization	3,675
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	15,355
mcforest	Montgomery Co. Forestry Board	1,521
mcw	Maryland Commission for Women	4,210
mdforest	MSAFCDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,616
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	456
mmctv	Montgomery Muni Cable	3,822
montgscd	Montgomery Soil Conservation District	525
mperl	Maryland Public Library Electronic Resource Librarians Group	484
msla	MD State Lottery Agency	16,573,725
mssa	MSDE / Md Student Services Alliance	30,564
perlit	Persianlit Online	22,296
qacfb	Queen Anne's County Forestry Board	330
soc	Sailor Operations Center	5,654
tespta	Timonium Elementary School PTA	145
vncc	North Chevy Chase, Village of	6,089
wcfb	Washington County Forestry Board	2,210
worsatty	Worcester Co. State's Attorney	3,363
		17,340,459

* Views - the number of times any page on the web site was viewed.

Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY08	FY09
aacofb	Anne Arundel County Forest Conservancy District Board	4,160	7,078
aadpw	AA Co. Dept of Public Works	7,676	7,248
baltocfb	Baltimore City Forestry Board	19,411	22,236
baltocfs	Circuit Court for Baltimore City	722,980	843,618
bcfb	Baltimore County Forestry Board	33,461	29,794
berlin	Berlin, Town of	76,620	0
cecilfb	Cecil County Forestry Board	3,165	7,191
dgs	MD Dept of General Services	897,056	1,037,169
dhr	MD Dept of Human Resources	0	0
fathermd	Fatherhood Maryland	35,480	27,102
fdcss	Frederick County Department of Social Services	64,985	75,113
forest	Carroll County Forest Conservancy Board	1,815	2,775
forvm	FORVM/ Forum for Rural Maryland	111,396	141,472
gcapaa	Governor's Commission of Asian Pacific American Affairs	15,664	6,534
gforest	Garrett County Forestry Board	13,232	10,597
gcha	Governor's Commission on Hispanic Affairs	68,467	34,151
gcia	Governor's Commission on Indian Affairs	9,349	4,078
gwib	GWIB/Work Force Investment Board	678	700
hcforest	Howard County Forestry Board	15,120	18,951
hclc	Harbor City Learning Center	18,609	23,034
hhsband	Howard High School Band	21,850	6,110
lhills	Landover Hills, Town of	69,081	73,678
maill	Maryland Interlibrary Loan Organization	13,950	13,543
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporatic	44,511	59,597
mcforest	Montgomery Co. Forestry Board	5,093	5,811
mcw	Maryland Commision for Women	42,947	38,090
mdforest	MSAFCDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	9,235	10,317
mdwhf	Maryland Women's Heritage Foundation	2	0
mena	MD Emergency Number Association	424	1,157
mmctv	Montgomery Muni Cable	9,530	12,343
montgsd	Montgomery Soil Conservation District	898	2,052
mperl	Maryland Public Library Electronic Resource Librarians Group	1,094	1,587
msla	MD State Lottery Agency	68,077,462	69,073,282
mssa	MSDE / Md Student Services Alliance	126,007	134,916
perlit	Persianlit Online	94,488	91,041
qacfbd	Queen Anne's County Forestry Board	1,634	1,552
soc	Sailor Operations Center	26,845	24,745
tespta	Timonium Elementary School PTA	0	551
vncc	North Chevy Chase, Village of	24,339	23,993
wcfb	Washington County Forestry Board	3,763	6,327
worsatty	Worcester Co. State's Attorney	12,642	11,902
		70,705,119	71,891,435

Table 3a

SAILOR Network

