



**SAILOR**

**FY2017**

**FOURTH QUARTER REPORT  
APRIL – JUNE 2017**

**AND**

**ANNUAL REPORT**

**SAILOR OPERATIONS CENTER  
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER  
400 CATHEDRAL STREET BALTIMORE, MD 21201**



## **FY2017 Fourth Quarter Activities Summary**

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library, Central Library, Maryland State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the MARINA interlibrary loan application, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor website.

Besides fulfilling their responsibilities in these areas, during the period April through June 2014 they also accomplished the following:

### **Marina**

Marina moved to the new Relais staff portal, effective May 17, 2017. MILO provided a training publication via the Marina listserv to assist county libraries in training their staff. Over the summer staff made plans for a Marina Users Group Meeting which is scheduled for October 13, 2017, at the Enoch Pratt Free Library Orleans Street Branch.

### **Sailor Network**

As part of the Erate process, Sailor Operations Center completed an evaluation of network usage for the upcoming fiscal year. In addition, SOC budgets additional funds for “unplanned” increases in network usage.

Some notes:

- Dorchester’s high usage includes traffic from Talbot, Queen Anne’s and Kent Counties.
- As both Dorchester and Prince George’s are near capacity for their 1 Gigabit “pipes,” SOC has begun planning to expand capacity.

The table on the next page shows the existing bandwidth being provided to each county as FY2017 ends, and the budgeted bandwidth on Comcast for FY2018.

<b>COUNTY</b>	<b>FY 2017 mbps</b>	<b>FY 2018 mbps</b>
Anne Arundel	200	150
Baltimore	400	500
Calvert	200	400
Caroline	300	400
Dorchester	700	800
Frederick	200	200
Harford	200	300
Howard	100	150
Montgomery	400	400
Pratt	4,000	4,000
Prince George's	600	800
Saint Mary's	200	400
Somerset	100	150
Washington	300	300
Wicomico	200	300
Worcester	100	100

*Prepared by the Staff of Sailor Operations Center  
 Enoch Pratt Free Library, State Library Resource Center*

**Sailor Operations Center  
FY 2017 Expenditures thru 6/30/17**

	Budget	Expenditure
Salaries	327,937.00	321,252.00
Benefits	106,054.00	89,900.00
Network Lines/Internet	700,000.00	708,100.00
Equipment (1)	349,872.00	837,111.00
Equipment/Software Maintenance	434,460.00	254,281.00
Miscellaneous (2)	36,700.00	7,750.00
<b>Subtotal</b>	1,955,023.00	2,218,394.00
Content Databases (3)	659,645.00	637,965.00
<b>Total</b>	2,614,668.00	2,856,359.00

(1) Purchase & Installation of Routers, switches, servers and other equipment

(2) Miscellaneous includes travel, photocopier rental, printing, supplies, property expenses at remote sites, & delivery expenses.

(3) Content Databases are licensed databases available on the Sailor Network for public access.

## SAILOR Information Resource Statistics

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
<b>SAILOR</b> Web Site Page Views <sup>†</sup>		40,663	46,801	47,876	52,567		49,809	61,647	52,504	57,225
<b>SAILOR</b> Home Page Views <sup>‡</sup>		5,633	6,195	5,864	6,763		6,725	7,500	7,421	7,898
<b>SAILOR</b> Visitors	19,285	19,285	22,183	22,501	25,503		24,728	29,731	26,887	28,000
WSHS Page Views	984,882	259,307	275,445	226,247	223,883	2,700,922	594,981	780,909	688,648	636,384
Cruise Account New	127	29	28	30	40	174	35	46	44	49
Cruise Account Renewal (by staff)	66	5	24	15	22	93	13	30	20	30
Cruise Account Renewal (by user)	89	10	30	16	33	123	19	36	24	44
Cruise Account Population	154	138	150	158	168	212	186	208	213	239
V.I.P. Account Production	0					1	1			
V.I.P. Account Population	673	672	672	673	673	672	672	672	672	672

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
<b>Searches by Database</b>										
Books	9,919	2,696	2,378	1,888	2,957	13,949	3,376	2,888	3,121	4,564
U.S. Census		154,488	159,696	148,556	180,439		180,449	147,965	186,070	217,527
City Directories		20,404	23,994	12,476	27,780		20,602	18,594	24,314	20,502
Family History	0									
Freedman's Bank	2,162	336	750	512	564	1,782	436	305	440	601
Social Security Death Index	9		9			6		5	1	
Cemeteries	26,766	7,704	7,082	5,408	6,572	13,693	4,783	4,871	2,706	1,333
Immigration Records	455	102	139	90	124	712	261	168	178	105
Maps & Photos	1,887	342	748	553	244	1,096	420	317	289	70
Military Records	38	15	10	5	8	46	11	14	21	
Periodicals	479			129	350	2,124	513	385	524	702
Public Records	5,548	1,170	1,933	907	1,538	4,743	1,490	1,186	1,481	586
Revolutionary War	4,594	1,328	1,200	928	1,138	6,600	1,170	1,310	1,356	2,764
U.S. Congress Actions	127	19	65	16	27	178	20	50	35	73
Vital Records	9,259	2,226	2,092	2,315	2,626	10,578	3,670	2,427	3,228	1,253
<b>Totals</b>	<b>61,243</b>	<b>190,830</b>	<b>200,096</b>	<b>173,783</b>	<b>224,367</b>	<b>55,507</b>	<b>217,201</b>	<b>180,485</b>	<b>223,764</b>	<b>250,080</b>

## Citation Abstracts by Database

Books	29,351	7,916	7,371	5,655	8,409	40,571	9,647	10,123	8,891	11,910
U.S. Census	533,682	123,437	133,104	126,603	150,538	581,988	146,670	120,609	152,554	162,155
	89,197	22,713	23,508	10,810	32,166	83,196	18,415	18,931	25,746	20,104
Family History	18				18	0				
Freedman's Bank	2,165	298	823	495	549	1,517	372	269	396	480
Social Security Death Index	138	104	8		26	47		38	9	
Cemeteries	16,819	4,321	4,640	3,232	4,626	9,538	3,295	3,490	1,806	947
Immigration Records	957	373	194	198	192	1,539	641	277	366	255
Maps & Photos	2,302	452	944	596	310	1,624	557	634	353	80
Military Records	879	312	102	220	245	1,070	549	218	252	51
Periodicals	150			35	115	759	190	148	173	248
Public Records	3,954	822	1,384	646	1,102	3,553	1,067	939	1,138	409
Revolutionary War	16,744	4,700	4,906	2,944	4,194	21,739	3,757	4,584	3,688	9,710
U.S. Congress Actions	253	19	159	60	15	147	29	38	27	53
Vital Records	6,300	1,563	1,508	1,505	1,724	7,299	2,358	1,594	2,225	1,122
<b>Totals</b>	<b>702,909</b>	<b>167,030</b>	<b>178,651</b>	<b>152,999</b>	<b>204,229</b>	<b>754,587</b>	<b>187,547</b>	<b>161,892</b>	<b>197,624</b>	<b>207,524</b>

## Documents by Delivery Method

Download : Pdf	6			6		0				
On-Line Display : Citation	125			35	90	814	190	203	173	248
On-Line Display : Citation Image	699,769	167,030	178,651	152,958	201,130	823,634	187,357	231,550	197,451	207,276
<b>Totals</b>	<b>699,900</b>	<b>167,030</b>	<b>178,651</b>	<b>152,999</b>	<b>201,220</b>	<b>824,448</b>	<b>187,547</b>	<b>231,753</b>	<b>197,624</b>	<b>207,524</b>

**Table 2**

## SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
<b>Sessions (Users)</b>										
American Heritage Children's Dictionary	405,450	89,851	95,042	101,841	118,716	453,031	104,880	124,340	111,641	112,170
Automobile Repair Reference Center		2,728	2,303	2,552	2,823		2,652	2,782	2,875	3,033
Business Source Premier		287,713	311,245	273,098	286,605		210,262	47,554	39,095	44,534
eBook Collection (EBSCOhost)	5,366	5,366	10,376	9,093	3,394		2,860	2,677	2,246	1,225
ERIC	25,235	3,994	9,428	7,755	4,058	9,959	3,824	3,102	2,033	1,000
Funk & Wagnalls New World Encyclopedia	442,612	96,714	109,551	112,762	123,585	490,007	114,290	136,703	123,672	115,342
History Reference Center	1,453,055	346,493	382,327	355,732	368,503	675,677	288,613	140,319	128,933	117,812
Hobbies & Crafts Reference Center	14,169	2,708	4,670	4,101	2,690	1,964	1,532	427	5	
Home Improvement Reference Center	12,019	2,349	4,315	3,347	2,008	1,414	1,179	233	2	
MAS Ultra - School Edition	454,392	97,974	113,156	118,370	124,892	599,769	229,138	134,567	119,760	116,304
MasterFILE Premier	1,489,151	350,326	385,840	362,229	390,756	740,380	304,155	152,837	142,849	140,539
Middle Search Plus	469,578	101,731	119,171	123,097	125,579	611,049	229,978	139,704	125,477	115,890
Primary Search	185,533	46,298	53,041	45,661	40,533	300,998	154,625	54,642	46,432	45,299
Professional Development Collection	23,633	3,818	8,935	7,099	3,781	6,359	2,853	2,595	671	240
Regional Business News	1,140,938	285,496	306,856	267,032	281,554	336,044	207,778	45,728	38,506	44,032
Science Reference Center	1,439,863	343,925	379,190	348,507	368,241	947,894	308,561	297,986	221,800	119,547
Small Engine Repair Reference Center	11,454	2,270	4,102	3,164	1,918	1,169	971	198		
Teacher Reference Center	1,160,360	290,887	312,550	271,690	285,233	332,728	210,202	43,381	36,061	43,084
Topic Overviews K-5	17,550	3,499	6,699	6,085	1,267	2,389	817	1,028	445	99
<b>Totals</b>	<b>8,750,358</b>	<b>2,364,140</b>	<b>2,618,797</b>	<b>2,423,215</b>	<b>2,536,136</b>	<b>5,510,831</b>	<b>2,379,170</b>	<b>1,330,803</b>	<b>1,142,503</b>	<b>1,020,150</b>
<b>Downloads (Retrievals)</b>										
American Heritage Children's Dictionary										
Automobile Repair Reference Center	62,214	14,587	13,769	16,104	17,754	70,023	15,595	17,245	18,114	19,069
Business Source Premier	21,861	4,300	6,880	6,654	4,027	22,926	6,182	9,098	5,449	2,197
eBook Collection (EBSCOhost)	375	72	94	112	97	383	92	98	79	114
ERIC										
Funk & Wagnalls New World Encyclopedia	19,744	2,343	5,578	5,195	6,628	23,130	9,966	6,196	5,770	1,198
History Reference Center	84,436	9,548	30,143	26,988	17,757	59,972	21,474	19,808	14,345	4,345
Hobbies & Crafts Reference Center	15,855	3,900	3,680	4,976	3,299	3,835	2,591	1,215	29	
Home Improvement Reference Center	5,521	1,697	1,294	1,442	1,088	1,753	1,323	421	9	
MAS Ultra - School Edition	55,292	4,276	27,790	13,071	10,155	51,176	27,257	17,034	5,245	1,640
MasterFILE Premier	648,796	48,678	88,627	154,115	357,376	788,629	350,646	378,232	36,389	23,362
Middle Search Plus	31,647	5,623	12,439	11,425	2,160	37,218	12,766	13,824	8,779	1,849
Primary Search	12,353	3,328	3,635	3,837	1,553	11,835	3,491	4,082	3,310	952
Professional Development Collection	6,579	1,175	2,046	1,914	1,444	2,806	1,381	968	163	294
Regional Business News	6,946	1,227	2,728	2,044	947	7,919	2,715	3,031	1,441	732
Science Reference Center	40,692	5,502	11,081	11,655	12,454	1,234,707	112,189	698,338	415,341	8,839
Small Engine Repair Reference Center	1,959	819	468	245	427	601	538	63		
Teacher Reference Center										
Topic Overviews K-5	4,587	689	1,930	1,611	357	641	342	232	44	23
<b>Totals</b>	<b>1,018,857</b>	<b>107,764</b>	<b>212,182</b>	<b>261,388</b>	<b>437,523</b>	<b>2,317,554</b>	<b>568,548</b>	<b>1,169,885</b>	<b>514,507</b>	<b>64,614</b>
<b>Searches</b>										
American Heritage Children's Dictionary	690,695	93,749	368,534	108,518	119,894	457,280	105,883	125,731	113,365	112,301
Automobile Repair Reference Center	15,390	3,756	3,606	4,118	3,910	18,139	3,849	4,646	5,229	4,415
Business Source Premier	1,232,317	279,807	439,025	254,828	258,657	382,212	210,361	67,294	54,965	49,592
eBook Collection (EBSCOhost)	74,871	14,141	26,419	22,869	11,442	31,498	9,830	9,263	7,794	4,611
ERIC	73,989	11,172	28,633	21,304	12,880	36,780	14,073	11,398	7,322	3,987
Funk & Wagnalls New World Encyclopedia	788,001	110,115	408,364	135,187	134,335	580,811	135,893	166,587	156,917	121,414
History Reference Center	1,731,892	349,668	665,929	365,093	351,202	767,971	296,174	175,164	170,759	125,874
Hobbies & Crafts Reference Center	27,055	5,408	9,176	7,370	5,101	3,056	2,452	597	7	
Home Improvement Reference Center	24,134	4,973	8,563	6,468	4,130	2,574	2,333	241		
MAS Ultra - School Edition	821,442	115,064	416,287	151,205	138,886	653,039	230,570	159,481	140,598	122,390
MasterFILE Premier	1,802,689	362,290	671,263	376,743	392,393	878,933	326,543	197,925	188,037	166,428
Middle Search Plus	843,350	118,884	426,027	158,800	139,639	701,579	239,574	175,869	163,541	122,595
Primary Search	392,937	58,926	215,656	66,776	51,579	385,227	166,544	85,384	82,087	51,212
Professional Development Collection	67,698	10,354	26,450	19,197	11,697	21,380	8,722	9,695	2,158	805
Regional Business News	1,220,187	278,128	436,487	250,436	255,136	367,643	206,000	61,961	52,301	47,381
Science Reference Center	1,716,154	346,410	660,910	355,293	353,541	997,799	313,468	305,881	247,130	131,320
Small Engine Repair Reference Center	23,761	4,671	8,495	6,433	4,162	2,156	1,818	338		
Teacher Reference Center	1,218,360	274,971	434,764	251,661	256,964	341,433	200,737	53,031	42,358	45,307
Topic Overviews K-5	36,578	7,393	14,094	12,677	2,414	6,783	1,967	2,416	2,170	230
<b>Totals</b>	<b>12,801,500</b>	<b>2,449,880</b>	<b>5,268,682</b>	<b>2,574,976</b>	<b>2,507,962</b>	<b>6,636,293</b>	<b>2,476,791</b>	<b>1,612,902</b>	<b>1,436,738</b>	<b>1,109,862</b>

Table 3



# SAIOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
<b>Downloads (Retrievals)</b>					
HeritageQuest					
MPL	699,900	167,030	178,651	152,999	201,220
EBSCO					
MPL	1,018,857	107,764	212,182	261,388	437,523
K-12	457,982	64,619	162,676	183,338	47,349
<b>Total EBSCO</b>	<b>1,476,839</b>	<b>172,383</b>	<b>374,858</b>	<b>444,726</b>	<b>484,872</b>
<b>Total Downloads</b>	<b>2,176,739</b>				

# SAILOR Rosetta Stone Statistics

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
Active Learners		3,524	4,774	5,143	3,490					
Inactive Learners		15,326	11,604	7,305	4,377					
Total Learners	18,850	18,850	16,378	12,448	7,867					
Total Languages	30	30	30	30	30					
Total Activities	368,566	89,734	117,900	99,848	61,084					

Table 5

## Top Ten Pages on SAILOR Web Site

April-2017		
Title	URL	Views*
HeritageQuest	<a href="http://db.sailor.lib.md.us/db/hqo">http://db.sailor.lib.md.us/db/hqo</a>	2367
0 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	1354
3 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/">http://www.sailor.lib.md.us/services/marina/</a>	885
4 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/">http://www.sailor.lib.md.us/services/databases/</a>	710
5 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=360">http://www.sailor.lib.md.us/services/databases/?id=360</a>	580
6 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?id=432">http://www.sailor.lib.md.us/services/marina/?id=432</a>	485
7 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/library/">http://directory.sailor.lib.md.us/library/</a>	401
8 Maryland Public Library Directory Administratic	<a href="http://directory.sailor.lib.md.us/admin/employee.php">http://directory.sailor.lib.md.us/admin/employee.php</a>	244
9 Search	<a href="http://www.sailor.lib.md.us/search/">http://www.sailor.lib.md.us/search/</a>	244
10 Maryland Public Library Directory Administratic	<a href="http://directory.sailor.lib.md.us/admin/branch.php">http://directory.sailor.lib.md.us/admin/branch.php</a>	215

May-2017		
Title	URL	Views*
1 HeritageQuest	<a href="http://db.sailor.lib.md.us/db/hqo">http://db.sailor.lib.md.us/db/hqo</a>	2004
2 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/">http://www.sailor.lib.md.us/services/marina/</a>	1189
3 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	1039
4 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?id=432">http://www.sailor.lib.md.us/services/marina/?id=432</a>	651
5 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=360">http://www.sailor.lib.md.us/services/databases/?id=360</a>	571
6 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/">http://www.sailor.lib.md.us/services/databases/</a>	528
7 Search	<a href="http://www.sailor.lib.md.us/search/">http://www.sailor.lib.md.us/search/</a>	190
8 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/library/">http://directory.sailor.lib.md.us/library/</a>	166
9 Services	<a href="http://www.sailor.lib.md.us/services/">http://www.sailor.lib.md.us/services/</a>	147
10 About	<a href="http://www.sailor.lib.md.us/about/">http://www.sailor.lib.md.us/about/</a>	112

June-2017		
Title	URL	Views*
1 HeritageQuest	<a href="http://db.sailor.lib.md.us/db/hqo">http://db.sailor.lib.md.us/db/hqo</a>	1807
2 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/">http://www.sailor.lib.md.us/services/marina/</a>	1115
3 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	1016
4 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?id=432">http://www.sailor.lib.md.us/services/marina/?id=432</a>	542
5 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/">http://www.sailor.lib.md.us/services/databases/</a>	523
6 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/library/">http://directory.sailor.lib.md.us/library/</a>	181
7 Services	<a href="http://www.sailor.lib.md.us/services/">http://www.sailor.lib.md.us/services/</a>	145
8 Search	<a href="http://www.sailor.lib.md.us/search/">http://www.sailor.lib.md.us/search/</a>	120
9 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=360">http://www.sailor.lib.md.us/services/databases/?id=360</a>	108
10 Maryland Public Library Directory Administratic	<a href="http://directory.sailor.lib.md.us/admin/employee.php">http://directory.sailor.lib.md.us/admin/employee.php</a>	101

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	5,461
baltocfb	Baltimore City Forestry Board	2,810
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	2,882
cecilfb	Cecil County Forestry Board	2,883
fcdds	Frederick County Department of Social Services	51,579
forvm	FORVM/ Forum for Rural Maryland	1,684
gcforest	Garrett County Forestry Board	2,582
hcforest	Howard County Forestry Board	5,078
lhills	Landover Hills, Town of	57,101
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	39,480
mcforest	Montgomery Co. Forestry Board	1,398
mmctv	Montgomery Muni Cable	3,092
montgsd	Montgomery Soil Conservation District	4,725
perlit	Persianlit Online	12,609
qacfb	Queen Anne's County Forestry Board	704
vncc	North Chevy Chase, Village of	307
wcfb	Washington County Forestry Board	57,625
		252,000

\* Views - the number of times any page on the web site was viewed.

## Top 25 Pages on **SAILOR** Web Site

Fiscal Year 2017		
Title	Page	Views*
HeritageQuest	<a href="http://db.sailor.lib.md.us/db/hqo">http://db.sailor.lib.md.us/db/hqo</a>	29680
0 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/">http://www.sailor.lib.md.us/services/marina/</a>	16581
3 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/">http://www.sailor.lib.md.us/services/databases/</a>	11014
4 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/county_map.cfm">http://directory.sailor.lib.md.us/pub_use/county_map.cfm</a>	6908
5 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=56082">http://www.sailor.lib.md.us/services/databases/?id=56082</a>	6572
6 Search	<a href="http://www.sailor.lib.md.us/search/">http://www.sailor.lib.md.us/search/</a>	3332
7 Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=360">http://www.sailor.lib.md.us/services/databases/?id=360</a>	2731
8 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?id=432">http://www.sailor.lib.md.us/services/marina/?id=432</a>	2496
9 Services	<a href="http://www.sailor.lib.md.us/services/">http://www.sailor.lib.md.us/services/</a>	2199
10 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/library/">http://directory.sailor.lib.md.us/library/</a>	1645
11 About	<a href="http://www.sailor.lib.md.us/about/">http://www.sailor.lib.md.us/about/</a>	1429
12 Links	<a href="http://www.sailor.lib.md.us/links/">http://www.sailor.lib.md.us/links/</a>	1375
13 Contacts	<a href="http://www.sailor.lib.md.us/contacts/">http://www.sailor.lib.md.us/contacts/</a>	1167
14 Committees	<a href="http://www.sailor.lib.md.us/committees/">http://www.sailor.lib.md.us/committees/</a>	938
15 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=18">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=18</a>	927
16 Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?id=58354">http://www.sailor.lib.md.us/services/marina/?id=58354</a>	772
17 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=3">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=3</a>	736
18 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=2">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=2</a>	727
19 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_</a>	722
20 Cruise Accounts	<a href="http://www.sailor.lib.md.us/services/dial-up/?id=70230">http://www.sailor.lib.md.us/services/dial-up/?id=70230</a>	685
21 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_</a>	660
22 Howard County Library System - Maryland Pul	<a href="http://directory.sailor.lib.md.us/library/?id=15">http://directory.sailor.lib.md.us/library/?id=15</a>	627
23 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_">http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_</a>	589
24 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=17">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=17</a>	567
25 Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=12">http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=12</a>	563

\* Views - the number of times this page was viewed.

## Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY16	FY17
aacofb	Anne Arundel County Forest Conservancy District Board	17,334	20,126
aadpw	AA Co. Dept of Public Works	20,184	20,440
baltocfb	Baltimore City Forestry Board	8,287	
baltocts	Circuit Court for Baltimore City	1,901,511	
bcfb	Baltimore County Forestry Board	6,316	
cecilfb	Cecil County Forestry Board	12,340	14,069
fdcss	Frederick County Department of Social Services	168,601	198,721
forvm	FORVM/ Forum for Rural Maryland	11,185	8,297
gcforest	Garrett County Forestry Board	11,663	11,408
hcforest	Howard County Forestry Board	19,161	21,387
lhills	Landover Hills, Town of	89,633	200,619
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporatic	130,320	146,043
mcforest	Montgomery Co. Forestry Board	4,543	5,714
mmctv	Montgomery Muni Cable	11,466	11,683
montgsd	Montgomery Soil Conservation District	13,056	18,418
perlit	Persianlit Online	49,490	54,375
qacfb	Queen Anne's County Forestry Board	2,178	3,038
vncc	North Chevy Chase, Village of	35,539	36,739
wcfb	Washington County Forestry Board	177,476	181,128
		2,690,283	952,205