



SAILOR

FY2018

FIRST QUARTER REPORT

JULY - SEPTEMBER 2017

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

SAILOR Information Resource Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
SAILOR Web Site Page Views [†]	37,629				37,629	187,907	40,663	46,801	47,876	52,567
SAILOR Home Page Views [‡]	5,142				5,142	24,455	5,633	6,195	5,864	6,763
SAILOR Visitors	18,788				18,788	89,472	19,285	22,183	22,501	25,503
WSHS Page Views	177,333				177,333	984,882	259,307	275,445	226,247	223,883
Cruise Account New	26				26	127	29	28	30	40
Cruise Account Renewal (by staff)	15				15	66	5	24	15	22
Cruise Account Renewal (by user)	30				30	89	10	30	16	33
Cruise Account Population	120				120	154	138	150	158	168
V.I.P. Account Production	0					0				
V.I.P. Account Population	672				672	673	672	672	673	673

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
Searches by Database										
Books	1,920				1,920	9,919	2,696	2,378	1,888	2,957
U.S. Census	141,211				141,211		154,488	159,696	148,556	180,439
City Directories	13,348				13,348		20,404	23,994	12,476	27,780
Family History	0									
Freedman's Bank	303				303	2,162	336	750	512	564
Social Security Death Index	0					9		9		
Cemeteries	2,572				2,572	26,766	7,704	7,082	5,408	6,572
Immigration Records	99				99	455	102	139	90	124
Maps & Photos	198				198	1,887	342	748	553	244
Military Records	6				6	38	15	10	5	8
Periodicals	0					479			129	350
Public Records	1,085				1,085	5,548	1,170	1,933	907	1,538
Revolutionary War	1,953				1,953	4,594	1,328	1,200	928	1,138
U.S. Congress Actions	21				21	127	19	65	16	27
Vital Records	1,593				1,593	9,259	2,226	2,092	2,315	2,626
Totals	164,309				164,309	61,243	190,830	200,096	173,783	224,367

Citation Abstracts by Database

Books	5,739				5,739	29,351	7,916	7,371	5,655	8,409
U.S. Census	116,905				116,905	533,682	123,437	133,104	126,603	150,538
	13,146				13,146	89,197	22,713	23,508	10,810	32,166
Family History	0					18				18
Freedman's Bank	273				273	2,165	298	823	495	549
Social Security Death Index	1				1	138	104	8		26
Cemeteries	1,684				1,684	16,819	4,321	4,640	3,232	4,626
Immigration Records	163				163	957	373	194	198	192
Maps & Photos	245				245	2,302	452	944	596	310
Military Records	150				150	879	312	102	220	245
Periodicals	0					150			35	115
Public Records	820				820	3,954	822	1,384	646	1,102
Revolutionary War	4,483				4,483	16,744	4,700	4,906	2,944	4,194
U.S. Congress Actions	19				19	253	19	159	60	15
Vital Records	1,157				1,157	6,300	1,563	1,508	1,505	1,724
Totals	144,785				144,785	702,909	167,030	178,651	152,999	204,229

Documents by Delivery Method

Download : Pdf	0					6			6	
On-Line Display : Citation	0					125			35	90
On-Line Display : Citation Image	144,785				144,785	699,769	167,030	178,651	152,958	201,130
Totals	144,785				144,785	699,900	167,030	178,651	152,999	201,220

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1
Sessions (Users)										
American Heritage Children's Dictionary	74,541				74,541	405,450	89,851	95,042	101,841	118,716
Automobile Repair Reference Center	2,846				2,846		2,728	2,303	2,552	2,823
Business Source Premier	262,371				262,371		287,713	311,245	273,098	286,605
eBook Collection (EBSCOhost)	2,557				2,557		5,366	10,376	9,093	3,394
ERIC	3,054				3,054	25,235	3,994	9,428	7,755	4,058
Funk & Wagnalls New World Encyclopedia	78,956				78,956	442,612	96,714	109,551	112,762	123,585
History Reference Center	322,880				322,880	1,453,055	346,493	382,327	355,732	368,503
Hobbies & Crafts Reference Center	1,963				1,963	14,169	2,708	4,670	4,101	2,690
Home Improvement Reference Center	1,710				1,710	12,019	2,349	4,315	3,347	2,008
MAS Ultra - School Edition	81,420				81,420	454,392	97,974	113,156	118,370	124,892
MasterFILE Premier	328,713				328,713	1,489,151	350,326	385,840	362,229	390,756
Middle Search Plus	81,706				81,706	469,578	101,731	119,171	123,097	125,579
Primary Search	23,851				23,851	185,533	46,298	53,041	45,661	40,533
Professional Development Collection	2,776				2,776	23,633	3,818	8,935	7,099	3,781
Regional Business News	262,414				262,414	1,140,938	285,496	306,856	267,032	281,554
Science Reference Center	323,243				323,243	1,439,863	343,925	379,190	348,507	368,241
Small Engine Repair Reference Center	1,568				1,568	11,454	2,270	4,102	3,164	1,918
Teacher Reference Center	260,981				260,981	1,160,360	290,887	312,550	271,690	285,233
Topic Overviews K-5	980				980	17,550	3,499	6,699	6,085	1,267
Totals	2,118,530				2,118,530	8,744,992	2,364,140	2,618,797	2,423,215	2,536,136
Downloads (Retrievals)										
American Heritage Children's Dictionary										
Automobile Repair Reference Center	12,517				12,517	62,214	14,587	13,769	16,104	17,754
Business Source Premier	2,644				2,644	21,861	4,300	6,880	6,654	4,027
eBook Collection (EBSCOhost)	56				56	375	72	94	112	97
ERIC	4				4					
Funk & Wagnalls New World Encyclopedia	1,196				1,196	19,744	2,343	5,578	5,195	6,628
History Reference Center	4,490				4,490	84,436	9,548	30,143	26,988	17,757
Hobbies & Crafts Reference Center	4,785				4,785	15,855	3,900	3,680	4,976	3,299
Home Improvement Reference Center	1,383				1,383	5,521	1,697	1,294	1,442	1,088
MAS Ultra - School Edition	1,821				1,821	55,292	4,276	27,790	13,071	10,155
MasterFILE Premier	21,536				21,536	648,796	48,678	88,627	154,115	357,376
Middle Search Plus	1,697				1,697	31,647	5,623	12,439	11,425	2,160
Primary Search	694				694	12,353	3,328	3,635	3,837	1,553
Professional Development Collection	1,026				1,026	6,579	1,175	2,046	1,914	1,444
Regional Business News	475				475	6,946	1,227	2,728	2,044	947
Science Reference Center	5,350				5,350	40,692	5,502	11,081	11,655	12,454
Small Engine Repair Reference Center	594				594	1,959	819	468	245	427
Teacher Reference Center	38				38					
Topic Overviews K-5	316				316	4,587	689	1,930	1,611	357
Totals	60,622				60,622	1,018,857	107,764	212,182	261,388	437,523
Searches										
American Heritage Children's Dictionary	81,863				81,863	690,695	93,749	368,534	108,518	119,894
Automobile Repair Reference Center	3,177				3,177	15,390	3,756	3,606	4,118	3,910
Business Source Premier	269,490				269,490	1,232,317	279,807	439,025	254,828	258,657
eBook Collection (EBSCOhost)	7,102				7,102	74,871	14,141	26,419	22,869	11,442
ERIC	8,054				8,054	73,989	11,172	28,633	21,304	12,880
Funk & Wagnalls New World Encyclopedia	92,632				92,632	788,001	110,115	408,364	135,187	134,335
History Reference Center	342,587				342,587	1,731,892	349,668	665,929	365,093	351,202
Hobbies & Crafts Reference Center	3,604				3,604	27,055	5,408	9,176	7,370	5,101
Home Improvement Reference Center	3,143				3,143	24,134	4,973	8,563	6,468	4,130
MAS Ultra - School Edition	100,143				100,143	821,442	115,064	416,287	151,205	138,886
MasterFILE Premier	359,896				359,896	1,802,689	362,290	671,263	376,743	392,393
Middle Search Plus	100,715				100,715	843,350	118,884	426,027	158,800	139,639
Primary Search	31,481				31,481	392,937	58,926	215,656	66,776	51,579
Professional Development Collection	7,496				7,496	67,698	10,354	26,450	19,197	11,697
Regional Business News	268,040				268,040	1,220,187	278,128	436,487	250,436	255,136
Science Reference Center	345,186				345,186	1,716,154	346,410	660,910	355,293	353,541
Small Engine Repair Reference Center	3,135				3,135	23,761	4,671	8,495	6,433	4,162
Teacher Reference Center	266,949				266,949	1,218,360	274,971	434,764	251,661	256,964
Topic Overviews K-5	2,066				2,066	36,578	7,393	14,094	12,677	2,414
Totals	2,296,759				2,296,759	12,801,500	2,449,880	5,268,682	2,574,976	2,507,962

Table 3

SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Downloads (Retrievals)					
HeritageQuest					
MPL	144,785				144,785
EBSCO					
MPL	60,622				60,622
K-12	48,602				48,602
Total EBSCO	109,224	0	0	0	109,224
Total Downloads	254,009				

Table 4

SAILOR Rosetta Stone Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
New Registratons	2,489				2,489	17,698	2,254	3,633	4,581	7,230
Total Learners Registered	20,277				20,277	17,788	17,788	15,534	11,901	7,230
Active Learners	3,534				3,534	17,219	3,612	4,845	5,205	3,557
Total Languages	30				30	30	30	30	30	30
Total Activities	90,245				90,245	368,566	89,734	117,900	99,848	61,084

Table 5

Top Ten Pages on SAILOR Web Site

July-2017		
Title	URL	Views*
HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2019
0 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1061
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	836
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	583
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	577
6 Marina - Services	http://www.sailor.lib.md.us/services/marina/?lib=ANNE	328
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	153
8 Search	http://www.sailor.lib.md.us/search/	146
9 Services	http://www.sailor.lib.md.us/services/	128
10 Contacts	http://www.sailor.lib.md.us/contacts/	120

August-2017		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2079
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1124
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	649
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?lib=ANNE	565
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	473
6 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	417
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	217
8 Services	http://www.sailor.lib.md.us/services/	129
9 Howard County Library System	http://directory.sailor.lib.md.us/library/?id=15	128
10 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	123

September-2017		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	1718
2 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1045
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1016
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	694
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	515
6 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	511
7 Search	http://www.sailor.lib.md.us/search/	217
8 Services	http://www.sailor.lib.md.us/services/	175
9 Baltimore County Public Library	http://directory.sailor.lib.md.us/library/?id=4	167
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	148

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	2,466
baltocfb	Baltimore City Forestry Board	2,513
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	2,446
cecilfb	Cecil County Forestry Board	1,712
fcdds	Frederick County Department of Social Services	38,323
forvm	FORVM/ Forum for Rural Maryland	1,706
gcforest	Garrett County Forestry Board	2,131
hcforest	Howard County Forestry Board	4,280
lhills	Landover Hills, Town of	41,465
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	3,274
mcforest	Montgomery Co. Forestry Board	925
mmctv	Montgomery Muni Cable	2,730
montgscd	Montgomery Soil Conservation District	2,811
perlit	Persianlit Online	10,372
qacfb	Queen Anne's County Forestry Board	367
vncc	North Chevy Chase, Village of	131
wcfb	Washington County Forestry Board	53,897
		171,549

* Views - the number of times any page on the web site was viewed.