



# **SAILOR**

## **FY2020**

**FOURTH QUARTER REPORT**

**April - June 2020  
& ANNUAL REPORT**

**SAILOR Operations Center  
Enoch Pratt Free Library / State Library Resource Center  
400 Cathedral Street Baltimore, MD 21201**



# SAILOR Information Resource Statistics

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
SAILOR Web Site Page Views <sup>†</sup>	94,373	12,669	25,661	27,779	28,264	111,678	23,590	27,281	25,384	35,423
SAILOR Home Page Views <sup>‡</sup>	13,759	1,976	3,577	4,080	4,126	14,998	3,628	3,847	3,414	4,109
SAILOR Visitors	43,735	5,854	11,928	13,007	12,946	53,319	11,062	12,662	12,259	17,336
WSHS Page Views	273,021	43,788	57,309	59,607	112,317	489,182	121,848	116,871	134,541	115,922

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Searches by Database</b>										
Books	22,848	5,493	7,811	6,586	2,958	11,584	2,783	3,763	2,170	2,868
U.S. Census	218,499	43,196	65,137	52,737	57,429	259,495	57,951	80,823	54,519	66,202
City Directories	21,998	4,953	5,329	5,113	6,603	26,473	5,461	8,762	5,660	6,590
Family History	0					0				
Freedman's Bank	750	149	168	254	179	819	289	248	159	123
Social Security Death Index	0					27	2	5	6	14
Cemeteries	2,386	774	715	332	565	4,063	549	833	1,123	1,558
Immigration Records	213	46	85	52	30	361	58	75	103	125
Maps & Photos	403	174	83	95	51	494	144	147	78	125
Military Records	35	11	7	10	7	37	15	13	7	2
Periodicals	0					0				
Public Records	2,414	576	549	697	592	2,549	703	707	642	497
Revolutionary War	1,603	548	365	309	381	1,789	418	459	321	591
U.S. Congress Actions	116	26	8	64	18	123	56	13	35	19
Vital Records	4,187	996	1,095	758	1,338	5,356	1,394	1,533	1,186	1,243
<b>Totals</b>	<b>275,452</b>	<b>56,942</b>	<b>81,352</b>	<b>67,007</b>	<b>70,151</b>	<b>313,170</b>	<b>69,823</b>	<b>97,381</b>	<b>66,009</b>	<b>79,957</b>
<b>Citation Abstracts by Database</b>										
Books	33,127	8,708	9,710	8,615	6,094	28,351	4,658	9,957	5,585	8,151
U.S. Census	192,501	48,952	57,397	44,767	41,385	194,336	43,693	57,885	41,241	51,517
City Directories	74,993	19,882	15,520	26,265	13,326	70,456	23,619	31,079	7,036	8,722
Family History	4				4	0				
Freedman's Bank	642	276	91	125	150	641	304	83	125	129
Social Security Death Index	152	4		8	140	49	40	4		5
Cemeteries	1,339	402	296	280	361	1,458	219	405	470	364
Immigration Records	589	122	295	144	28	696	209	108	99	280
Maps & Photos	268	144	27	42	55	361	193	31	55	82
Military Records	443	100	132	167	44	786	102	486	7	191
Periodicals	0					0				
Public Records	420	120	99	88	113	542	125	190	116	111
Revolutionary War	7,649	2,837	1,802	1,600	1,410	11,330	2,647	3,290	1,140	4,253
U.S. Congress Actions	164	37	1	114	12	132	97		33	2
Vital Records	995	312	283	161	239	1,439	284	477	273	405
<b>Totals</b>	<b>313,286</b>	<b>81,896</b>	<b>85,653</b>	<b>82,376</b>	<b>63,361</b>	<b>310,577</b>	<b>76,190</b>	<b>103,995</b>	<b>56,180</b>	<b>74,212</b>
<b>Sessions</b>										
	19,121	4,921	5,306	4,330	4,564	29,449	4,335	9,872	9,838	5,404

Table 2

## SAILOR Gale (Maryland Public Libraries)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Books & Authors	97,045	64,989	30,540	778	738					
ChiltonLibrary.com	6,539	991	1,302	2,241	2,005					
Gale Academic OneFile Select	102,460	65,311	32,169	3,496	1,484					
Gale General OneFile	97,950	60,578	30,382	4,733	2,257					
Gale In Context: High School	97,794	62,105	30,718	3,540	1,431					
Gale In Context: Middle School	90,872	61,051	28,104	1,355	362					
Gale OneFile	286,585	58,419	132,507	67,704	27,955					
Kids InfoBits	247,075	214,946	29,637	1,828	664					
Totals	1,026,320	588,390	315,359	85,675	36,896					
<b>Searches</b>										
Books & Authors	339,834	221,262	113,244	2,796	2,532					
ChiltonLibrary.com	6,539	991	1,302	2,241	2,005					
Gale Academic OneFile Select	352,426	220,589	118,302	9,801	3,734					
Gale General OneFile	384,482	237,005	127,218	14,072	6,187					
Gale In Context: High School	368,426	231,572	122,549	10,504	3,801					
Gale In Context: Middle School	350,264	226,703	118,285	4,363	913					
Gale OneFile	970,928	229,464	472,450	197,444	71,570					
Kids InfoBits	846,970	718,555	120,013	5,896	2,506					
Totals	3,619,869	2,086,141	1,193,363	247,117	93,248					
<b>Downloads (Retrievals)</b>										
Books & Authors	7,062	2,231	1,567	1,523	1,741					
ChiltonLibrary.com	6,539	991	1,302	2,241	2,005					
Gale Academic OneFile Select	9,280	1,349	3,451	3,368	1,112					
Gale General OneFile	20,675	4,479	5,516	7,137	3,543					
Gale In Context: High School	15,092	4,176	5,897	3,825	1,194					
Gale In Context: Middle School	7,890	1,935	2,386	2,849	720					
Gale OneFile	19,813	845	6,662	8,187	4,119					
Kids InfoBits	14,493	4,923	4,622	3,636	1,312					
Totals	100,844	20,929	31,403	32,766	15,746					

Table 3

## SAILOR Gale (Maryland Schools)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Books & Authors	37,460	6,582	11,436	17,959	1,483					
ChiltonLibrary.com	722	49	244	292	137					
Gale Academic OneFile Select	72,058	8,896	24,878	32,367	5,917					
Gale General OneFile	80,909	9,602	30,033	34,509	6,765					
Gale In Context: High School	124,850	16,630	41,669	53,044	13,507					
Gale In Context: Middle School	110,525	15,397	35,003	53,647	6,478					
Gale OneFile	325,943	50,892	121,663	127,694	25,694					
Kids InfoBits	207,064	82,728	64,603	52,599	7,134					
Totals	959,531	190,776	329,529	372,111	67,115					
<b>Searches</b>										
Books & Authors	40,989	7,002	12,551	19,382	2,054					
ChiltonLibrary.com	722	49	244	292	137					
Gale Academic OneFile Select	136,179	12,093	50,799	56,355	16,932					
Gale General OneFile	161,241	14,381	64,676	62,800	19,384					
Gale In Context: High School	242,286	21,594	86,403	103,807	30,482					
Gale In Context: Middle School	197,212	15,241	61,505	105,661	14,805					
Gale OneFile	639,600	90,836	275,675	209,368	63,721					
Kids InfoBits	380,418	80,476	156,839	123,964	19,139					
Totals	1,798,647	241,672	708,692	681,629	166,654					
<b>Downloads (Retrievals)</b>										
Books & Authors	4,740	600	1,635	1,953	552					
ChiltonLibrary.com	722	49	244	292	137					
Gale Academic OneFile Select	20,873	1,642	7,596	9,502	2,133					
Gale General OneFile	64,348	5,611	29,817	22,336	6,584					
Gale In Context: High School	123,494	13,343	48,315	51,323	10,513					
Gale In Context: Middle School	122,779	12,375	41,413	61,499	7,492					
Gale OneFile	47,489	5,154	16,937	19,496	5,902					
Kids InfoBits	241,599	61,340	98,782	71,253	10,224					
Totals	626,044	100,114	244,739	237,654	43,537					

Table 4

# SAILOR Gale

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Libraries	964,215	526,285	315,359	85,675	36,896					
Schools	959,531	190,776	329,529	372,111	67,115					
Totals	1,923,746	717,061	644,888	457,786	104,011					
<b>Searches</b>										
Libraries	3,388,297	1,854,569	1,193,363	247,117	93,248					
Schools	1,798,647	241,672	708,692	681,629	166,654					
Totals	5,186,944	2,096,241	1,902,055	928,746	259,902					
<b>Downloads (Retrievals)</b>										
Libraries	96,668	16,753	31,403	32,766	15,746					
Schools	626,044	100,114	244,739	237,654	43,537					
Totals	722,712	116,867	276,142	270,420	59,283					

Table 5

# SAILOR Mango Languages

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Libraries	187,093	35,629	95,892	22,617	32,955					
Schools	4,505	2,895	1,540	70						
Totals	191,598	38,524	97,432	22,687	32,955					

Table 6



## Top Ten Pages on SAILOR Web Site

FY2018

April-2020		
Title	URL	Views*
1	Research Databases - Services	718
2	Maryland Public Library Directory	472
3	Maryland Public Library Directory	211
4	Marina - Services	176
5	Search	111
6	Marina - Services	94
7	Services	91
8	Marina - Services	83
9	Internet Connection Service (ICS) - Services	74
10	Maryland Public Library Directory Administrati	73

May-2020		
Title	URL	Views*
1	Maryland Public Library Directory	502
2	Research Databases - Services	485
3	Marina - Services	141
4	Services	114
5	Maryland Public Library Directory	85
6	Search	84
7	Marina - Services	80
8	Enoch Pratt Free Library	79
9	Links	75
10	Marina - Services	70

June-2020		
Title	URL	Views*
1	Research Databases - Services	408
2	Maryland Public Library Directory	391
3	Marina - Services	248
4	Marina - Services	138
5	Marina - Services	131
6	About	80
7	Services	76
8	Links	74
9	Maryland Interlibrary Loan Organization - Ser	67
10	Enoch Pratt Free Library	63

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	18
baltocfb	Baltimore City Forestry Board	1,603
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	904
cecilfb	Cecil County Forestry Board	3,448
fccss	Frederick County Department of Social Services	427
forvm	FORVM/ Forum for Rural Maryland	955
gcforest	Garrett County Forestry Board	1,146
hcforest	Howard County Forestry Board	2,952
lhills	Landover Hills, Town of	15,513
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	490
mcforest	Montgomery Co. Forestry Board	504
mmctv	Montgomery Muni Cable	1,745
montgscd	Montgomery Soil Conservation District	2,984
perlit	Persianlit Online	7,181
qacfb	Queen Anne's County Forestry Board	490
vncc	North Chevy Chase, Village of	71
		40,413

\* Views - the number of times any page on the web site was viewed.

## Top 25 Pages on SAILOR Web Site

Fiscal Year 2019		
Title	Page	Views*
1	Research Databases - Services	15756
2	Maryland Public Library Directory	8952
3	Marina - Services	6490
4	Marina - Services	4875
5	Marina - Services	4297
6	Search	2423
7	Maryland Public Library Directory	1846
8	Services	1640
9	Links	1235
10	Enoch Pratt Free Library - Maryland Public Library Dir	1138
11	About	1118
12	Baltimore County Public Library - Maryland Public Lib	938
13	Committees	849
14	Maryland Interlibrary Loan Organization - Services	846
15	Prince George's County Memorial Library System - M	818
16	Contacts	804
17	Marina - Services	780
18	Montgomery County Public Libraries - Maryland Publi	723
19	Prince George's County Memorial Library System - M	722
20	Anne Arundel County Public Library - Maryland Public	683
21	Sailor Network - Services	647
22	Howard County Library System - Maryland Public Libr	646
23	Anne Arundel County Public Library - Maryland Public	616
24	Howard County Library System - Maryland Public Libr	615
25	Maryland Public Library Directory - Admin	607

\* Views - the number of times this page was viewed.

## Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY19	FY20
aadpw	AA Co. Dept of Public Works	60	52
baltocfb	Baltimore City Forestry Board	10,655	7,270
baltocts	Circuit Court for Baltimore City	0	0
bcfb	Baltimore County Forestry Board	9,161	5,246
cecilfb	Cecil County Forestry Board	13,082	10,218
fdss	Frederick County Department of Social Services	39,977	2,305
forvm	FORVM/ Forum for Rural Maryland	6,533	4,362
gcforest	Garrett County Forestry Board	8,938	6,290
hcforest	Howard County Forestry Board	15,515	11,402
lhills	Landover Hills, Town of	124,066	106,617
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	3,124	1,489
mcforest	Montgomery Co. Forestry Board	3,326	2,335
mmctv	Montgomery Muni Cable	11,440	6,750
montgscd	Montgomery Soil Conservation District	17,012	11,954
perlit	Persianlit Online	52,322	33,835
qacfbd	Queen Anne's County Forestry Board	3,124	1,641
vncc	North Chevy Chase, Village of	483	347
		318,818	212,113