



SAILOR

FY2023

FOURTH QUARTER REPORT

**April - June 2023
& ANNUAL REPORT**

**SAILOR Operations Center
Enoch Pratt Free Library / State Library Resource Center
400 Cathedral Street Baltimore, MD 21201**

SAILOR Information Resource Statistics

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
SAILOR Web Site Page Views [†]	89,467	18,787	27,195	22,670	20,815	95,979	20,831	27,778	25,359	22,011
SAILOR Home Page Views [‡]	11,604	2,426	3,452	2,852	2,874	13,247	2,815	3,876	3,696	2,860
SAILOR Visitors	50,542	11,087	14,509	12,902	12,044	50,957	12,157	14,373	13,257	11,170
WSHS Page Views	184,045	38,659	48,746	45,251	51,389	240,294	54,110	61,030	57,114	68,040

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
Searches by Database										
Books	31,365	5,248	8,069	5,344	12,704	9,050	2,924	1,453	1,367	3,306
U.S. Census	175,465	44,585	53,816	31,971	45,093	167,482	49,749	58,525	29,381	29,827
City Directories	25,394	6,988	8,461	3,761	6,184	20,262	7,521	7,510	2,228	3,003
Freedman's Bank	1,009	372	332	113	192	760	375	191	78	116
Social Security Death Index	0					21	18		3	
Cemeteries	2,838	650	1,129	292	767	3,485	1,063	1,002	529	891
Immigration Records	300	78	74	42	106	363	136	111	65	51
Maps & Photos	833	197	244	99	293	592	229	191	78	94
Military Records	26	2	8	11	5	22	14	4	1	3
Public Records	4,039	1,000	897	1,019	1,123	3,339	1,333	1,111	440	455
Revolutionary War	1,376	295	429	324	328	1,131	373	416	161	181
U.S. Congress Actions	21		3	12	6	42	12	16		14
Vital Records	6,186	1,914	1,699	1,258	1,315	4,898	1,834	1,636	785	643
Totals	248,852	61,329	75,161	44,246	68,116	211,447	65,581	72,166	35,116	38,584
Citation Abstracts by Database										
Books	65,329	11,289	20,016	13,734	20,290	23,798	8,973	5,278	4,270	5,277
U.S. Census	144,285	43,977	46,708	23,797	29,803	131,679	34,260	44,497	23,363	29,559
City Directories	47,154	15,590	13,170	8,041	10,353	70,770	20,366	17,433	14,619	18,352
Freedman's Bank	726	454	132	51	89	457	126	101	34	196
Social Security Death Index	180			1	179	16	15		1	
Cemeteries	8,139	1,306	4,607	1,563	663	2,065	563	656	333	513
Immigration Records	1,430	37	1,112	49	232	1,137	710	388	16	23
Maps & Photos	544	321	160	14	49	335	89	121	26	99
Military Records	619	8	286	187	138	769	151	313	246	59
Public Records	922	259	146	256	261	777	268	229	112	168
Revolutionary War	4,190	1,093	1,271	802	1,024	3,485	1,050	1,349	351	735
U.S. Congress Actions	86			85	1	41	10	1		30
Vital Records	3,050	886	662	389	1,113	2,143	620	495	318	710
Totals	276,654	75,220	88,270	48,969	64,195	237,472	67,201	70,861	43,689	55,721
Sessions										
	15,423	3,912	4,627	2,830	4,054	15,265	4,143	4,849	3,165	3,108

* - ProQuest/Ancestry was unable to provide data for most of December 2020 (FY2021 Q2)

Table 2

SAILOR Gale (Maryland Public Libraries)

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
Sessions (Users)										
Gale Academic OneFile Select	16,473	5,154	4,534	4,964	1,821	126,984	2,542	3,586	48,708	72,148
Gale Books and Authors	2,482	449	654	590	789	120,655	418	642	46,957	72,638
Gale General OneFile	18,166	3,330	6,555	6,168	2,113	110,504	2,108	3,479	42,722	62,195
Gale In Context: Elementary	957,843	238,789	253,349	207,778	257,927	671,959	238,278	244,239	126,569	62,873
Gale In Context: High School	973,351	242,143	259,967	211,892	259,349	678,012	240,684	248,492	127,598	61,238
Gale In Context: Middle School	3,823,632	954,209	1,010,483	828,097	1,030,843	2,372,578	951,290	974,921	383,560	62,807
Gale LegalForms	4,804	1,124	1,381	1,035	1,264					
Gale OneFile	1,144,564	262,625	308,126	286,986	286,827	1,610,014	507,259	535,820	344,878	222,057
National Geographic Kids	2,794	586	1,016	618	574	131	131			
Peterson's Test and Career Prep	11,685	3,170	2,792	2,820	2,903					
Totals	6,955,794	1,711,579	1,848,857	1,550,948	1,844,410	5,690,837	1,942,710	2,011,179	1,120,992	615,956
Searches										
Gale Academic OneFile Select	37,329	7,792	11,396	13,879	4,262	497,263	5,554	7,153	176,591	307,965
Gale Books and Authors	12,905	2,328	2,868	2,348	5,361	483,062	2,121	2,435	170,914	307,592
Gale General OneFile	37,944	5,889	10,878	16,318	4,859	533,166	4,730	7,450	192,034	328,952
Gale In Context: Elementary	969,693	239,854	258,302	212,328	259,209	1,061,198	240,043	246,552	260,948	313,655
Gale In Context: High School	992,961	245,328	266,102	220,276	261,255	1,077,579	243,328	253,233	265,794	315,224
Gale In Context: Middle School	3,833,557	955,179	1,014,440	831,344	1,032,594	2,778,585	952,441	978,847	524,539	322,758
Gale LegalForms	4,804	1,124	1,381	1,035	1,264					
Gale OneFile	1,409,789	285,835	349,478	459,953	314,523	2,889,484	533,181	572,720	796,483	987,100
National Geographic Kids	5,877	1,028	2,369	1,056	1,424	364	364			
Peterson's Test and Career Prep										
Totals	7,304,859	1,744,357	1,917,214	1,758,537	1,884,751	9,320,701	1,981,762	2,068,390	2,387,303	2,883,246
Downloads (Retrievals)										
Gale Academic OneFile Select	18,192	3,539	6,931	5,302	2,420	14,288	3,371	4,258	4,413	2,246
Gale Books and Authors	8,044	1,038	1,614	1,458	3,934	5,566	1,353	1,419	1,225	1,569
Gale General OneFile	19,056	3,409	7,039	5,756	2,852	17,782	3,212	7,560	4,268	2,742
Gale In Context: Elementary	11,689	1,417	4,477	4,404	1,391	7,282	1,729	2,489	1,606	1,458
Gale In Context: High School	22,604	5,294	10,337	5,501	1,472	18,557	4,317	7,373	4,381	2,486
Gale In Context: Middle School	14,816	1,926	5,718	4,312	2,860	10,905	1,883	4,558	3,768	696
Gale LegalForms	4,804	1,124	1,381	1,035	1,264					
Gale OneFile	21,448	3,969	7,660	6,878	2,941	21,749	4,071	7,165	7,049	3,464
National Geographic Kids	15,730	3,457	8,235	1,802	2,236	615	615			
Peterson's Test and Career Prep	7,670	2,554	1,632	1,813	1,671					
Totals	144,053	27,727	55,024	38,261	23,041	96,744	20,551	34,822	26,710	14,661

Beginning in Q2 FY 22, federated searching impacted data for Maryland Public Libraries. Total sessions increased and searches decreased from Q1 to Q3 (FY22) but have since remained stable at their new levels. Downloads, the primary metric for SRI (Successful Retrieval of Information) remained unaffected.

Table 3

SAILOR Gale (Maryland Schools)

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
Sessions (Users)										
Gale Academic OneFile Select	125,864	10,954	60,171	44,768	9,971	108,714	28,195	42,969	32,147	5,403
Gale Books and Authors	68,349	5,695	32,075	24,828	5,751	66,797	18,510	25,141	18,528	4,618
Gale General OneFile	117,385	10,552	54,370	43,016	9,447	107,381	27,435	41,297	32,994	5,655
Gale In Context: Elementary	244,883	24,224	117,069	82,462	21,128	271,672	61,599	114,702	79,347	16,024
Gale In Context: High School	221,495	22,574	106,199	74,584	18,138	201,433	43,956	79,589	64,265	13,623
Gale In Context: Middle School	198,280	16,890	92,026	72,641	16,723	211,530	37,893	82,363	76,054	15,220
Gale LegalForms										
Gale OneFile	370,196	29,438	163,677	138,750	38,331	415,963	93,916	159,723	141,531	20,793
National Geographic Kids	67,873	15,794	31,199	15,772	5,108	254	254			
Peterson's Test and Career Prep	2,765	961	685	677	442					
Totals	1,291,226	126,128	597,300	452,730	115,068	1,275,030	283,563	502,815	412,719	75,933
Searches										
Gale Academic OneFile Select	139,090	12,366	65,831	48,739	12,154	112,709	27,439	44,627	35,410	5,233
Gale Books and Authors	70,416	6,458	32,700	25,216	6,042	68,338	18,816	25,604	19,087	4,831
Gale General OneFile	172,396	15,718	81,341	59,485	15,852	152,377	34,324	60,287	48,633	9,133
Gale In Context: Elementary	327,015	32,074	163,163	104,581	27,197	358,913	80,966	154,481	103,870	19,596
Gale In Context: High School	323,181	34,182	151,775	113,186	24,038	277,453	56,383	108,391	94,053	18,626
Gale In Context: Middle School	277,324	25,515	125,651	101,761	24,397	269,112	44,194	106,614	97,883	20,421
Gale LegalForms										
Gale OneFile	346,771	26,589	158,510	120,637	41,035	400,667	83,795	145,953	153,029	17,890
National Geographic Kids	97,945	19,169	48,729	24,266	5,781	854	854			
Peterson's Test and Career Prep										
Totals	1,754,138	172,071	827,700	597,871	156,496	1,640,423	346,771	645,957	551,965	95,730
Downloads (Retrievals)										
Gale Academic OneFile Select	42,491	3,475	18,156	17,883	2,977	27,951	4,875	12,677	8,947	1,452
Gale Books and Authors	3,559	476	1,217	1,363	503	2,585	577	766	993	249
Gale General OneFile	83,389	7,695	39,402	29,883	6,409	74,650	16,999	29,289	23,500	4,862
Gale In Context: Elementary	170,307	22,354	93,633	43,299	11,021	183,150	40,419	87,234	47,175	8,322
Gale In Context: High School	246,713	26,663	114,962	88,462	16,626	212,990	37,609	88,611	73,724	13,046
Gale In Context: Middle School	193,024	17,055	90,271	71,098	14,600	199,152	27,228	78,172	78,970	14,782
Gale LegalForms										
Gale OneFile	38,657	2,706	17,780	15,369	2,802	47,052	9,180	19,592	15,609	2,671
National Geographic Kids	142,331	18,904	66,161	41,740	15,526	1,456	1,456			
Peterson's Test and Career Prep	1,985	1,017	423	388	157					
Totals	922,456	100,345	442,005	309,485	70,621	748,986	138,343	316,341	248,918	45,384

Table 4

SAILOR Gale

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
Sessions (Users)										
Libraries	6,955,794	1,711,579	1,848,857	1,550,948	1,844,410	5,690,837	1,942,710	2,011,179	1,120,992	615,956
Schools	1,417,090	137,082	657,471	497,498	125,039	1,383,744	311,758	545,784	444,866	81,336
Totals	8,372,884	1,848,661	2,506,328	2,048,446	1,969,449	7,074,581	2,254,468	2,556,963	1,565,858	697,292
Searches										
Libraries	7,304,859	1,744,357	1,917,214	1,758,537	1,884,751	9,320,701	1,981,762	2,068,390	2,387,303	2,883,246
Schools	1,754,138	172,071	827,700	597,871	156,496	1,640,423	346,771	645,957	551,965	95,730
Totals	9,058,997	1,916,428	2,744,914	2,356,408	2,041,247	10,961,124	2,328,533	2,714,347	2,939,268	2,978,976
Downloads (Retrievals)										
Libraries	144,053	27,727	55,024	38,261	23,041	96,744	20,551	34,822	26,710	14,661
Schools	922,456	100,345	442,005	309,485	70,621	748,986	138,343	316,341	248,918	45,384
Totals	1,066,509	128,072	497,029	347,746	93,662	845,730	158,894	351,163	275,628	60,045

Beginning in Q2 FY 22, federated searching impacted data for Maryland Public Libraries. Total sessions increased and searches decreased from Q1 to Q3 (FY22) but have since remained stable at their new levels. Downloads, the primary metric for SRI (Successful Retrieval of Information) remained unaffected.

Table 5

SAILOR Mango Languages

	FY2023	FY2023 Q4	FY2023 Q3	FY2023 Q2	FY2023 Q1	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1
Sessions (Users)										
Libraries	87,764	22,229	24,390	19,679	21,466	86,918	20,909	24,742	20,349	20,918
Schools	6,853	1,879	2,025	1,728	1,221	11,077	3,068	3,737	2,630	1,642
Totals	94,617	24,108	26,415	21,407	22,687	97,995	23,977	28,479	22,979	22,560

Table 6

Top Ten Pages on SAILOR Web Site

FY2018

FY2018

April-2023		
Title	URL	Views*
1	Marina - Services	1270
2	Research Databases - Services	966
3	Maryland Public Library Directory	518
4	Howard County Library System	255
5	Search	156
6	About Sailor	95
7	Maryland Public Library Directory	94
8	Maryland Interlibrary Loan Organization - Services	94
9	Services	88
10	Enoch Pratt Free Library	82

May-2023		
Title	URL	Views*
1	Research Databases - Services	1369
2	Marina - Services	1349
3	Maryland Public Library Directory	492
4	Howard County Library System	224
5	Search	214
6	Services	149
7	About Sailor	114
8	Maryland Interlibrary Loan Organization - Services	94
9	Maryland Public Library Directory	90
10	Montgomery County Public Libraries	90

June-2023		
Title	URL	Views*
1	Marina - Services	1345
2	Maryland Public Library Directory	423
3	Research Databases - Services	407
4	Howard County Library System	289
5	Search	133
6	Maryland Public Library Directory	132
7	Maryland Interlibrary Loan Organization - Services	104
8	About Sailor	100
9	Montgomery County Public Libraries	95
10	Services	91

* Views - the number of times this page was viewed.

Top 25 Pages on SAILOR Web Site

Fiscal Year 2022		
Title	Page	Views*
1	Research Databases - Services	17872
2	Marina - Services	15517
3	Maryland Public Library Directory	6076
4	Howard County Library System - Maryland Public Library Di	3059
5	Search	2594
6	Services	1870
7	About Sailor	1559
8	Maryland Interlibrary Loan Organization - Services	1210
9	Maryland Public Library Directory	1194
10	Links	1193
11	Montgomery County Public Libraries - Maryland Public Libr	1064
12	Committees	1026
13	Enoch Pratt Free Library - Maryland Public Library Directory	1004
14	Contacts	924
15	Anne Arundel County Public Library - Maryland Public Libra	838
16	Prince George's County Memorial Library System - Marylan	812
17	Maryland Public Library Directory - Admin - Employees	809
18	Sailor Network - Services	713
19	Baltimore County Public Library - Maryland Public Library D	704
20	Research Databases - Services	579
21	Frederick County Public Libraries - Maryland Public Library	576
22	Howard County Library System - Maryland Public Library Di	526
23	Prince George's County Memorial Library System - Marylan	488
24	Maryland Public Library Directory - Admin - Branches	477
25	Harford County Public Library - Maryland Public Library Dir	427

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	2,208
aadpw	AA Co. Dept of Public Works	13
baltocfb	Baltimore City Forestry Board	1,096
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	519
cecilfb	Cecil County Forestry Board	3,006
fccss	Frederick County Department of Social Services	370
forvm	FORVM/ Forum for Rural Maryland	362
gcforest	Garrett County Forestry Board	880
hcforest	Howard County Forestry Board	1,608
lhills	Landover Hills, Town of	18,224
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	216
mcforest	Montgomery Co. Forestry Board	1,156
mmctv	Montgomery Muni Cable	1,052
montgscd	Montgomery Soil Conservation District	2,208
perlit	Persianlit Online	5,223
qacfb	Queen Anne's County Forestry Board	216
vncc	North Chevy Chase, Village of	25
		38,382

* Views - the number of times any page on the web site was viewed.

Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY21	FY22
aacofb	Anne Arundel County Forest Conservancy District Board	12,674	9,879
aadpw	AA Co. Dept of Public Works	40	67
baltocfb	Baltimore City Forestry Board	6,856	5,400
baltocts	Circuit Court for Baltimore City	0	0
bcfb	Baltimore County Forestry Board	3,463	2,368
cecilfb	Cecil County Forestry Board	14,651	13,009
fdss	Frederick County Department of Social Services	2,932	1,987
forvm	FORVM/ Forum for Rural Maryland	2,021	2,265
gcforest	Garrett County Forestry Board	4,245	3,908
hcforest	Howard County Forestry Board	11,481	7,816
lhills	Landover Hills, Town of	120,685	94,522
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	2,302	773
mcforest	Montgomery Co. Forestry Board	3,180	2,402
mmctv	Montgomery Muni Cable	8,313	5,360
montgsd	Montgomery Soil Conservation District	12,674	8,046
perlit	Persianlit Online	30,927	24,064
qacfb	Queen Anne's County Forestry Board	2,302	828
vncc	North Chevy Chase, Village of	121	92
		226,193	172,907